

**Shiau Chan (LKKAuto)**

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 26 August 2020 10:32 AM  
**To:** 'Alfred Toh'; assignments; SUR  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: Your Ref: FT/smc/102568/PD (AH) GY9886L, Our ref: SNM20D202999C02/4(at) GBB6274C

Dear Alfred,

Please be informed that we have inspected the vehicle GY 9886L on 25/08/2020.

We are pending for estimate from repairer.

Kindly assist to create above claim in Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 24 August 2020 2:41 PM  
**To:** 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Your Ref: FT/smc/102568/PD (AH) GY9886L, Our ref: SNM20D202999C02/4(at) GBB6274C

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Monday, 24 August, 2020 2:34 PM  
**To:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>; [max@advlawllc.com](mailto:max@advlawllc.com); [shengwen.fu@advlawllc.com](mailto:shengwen.fu@advlawllc.com); [elton.tan@advlacllc.com](mailto:elton.tan@advlacllc.com); [autohub325@gmail.com](mailto:autohub325@gmail.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: Your Ref: FT/smc/102568/PD (AH) GY9886L, Our ref: SNM20D202999C02/4(at) GBB6274C

*Without Prejudice*

Your Ref: FT/smc/102568/PD (AH)

Our Ref: **SNM20D202999C02/4(at) GBB6274C** – accident NOT reported

Dear Sirs

We refer to your email pertaining to the above matter.

Please let us have your client's SAS report to enable us to register claim.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey on GY9886L.

Merimen folder shall be created upon receipt of the SAS report.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>

**Sent:** Monday, August 24, 2020 2:25 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [max@advlawllc.com](mailto:max@advlawllc.com); [shengwen.fu@advlawllc.com](mailto:shengwen.fu@advlawllc.com); [elton.tan@advlacllc.com](mailto:elton.tan@advlacllc.com); [autohub325@gmail.com](mailto:autohub325@gmail.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Your Ref: FT/smc/102568/PD (AH) GY9886L, Our ref: SNM20D202999C02/4(at) GBB6274C

Dear Alfred,

We refer to the above matter.

We would like to appoint Adrian Ling from LKK.

Thank you.

Best Regards

**JY**



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Monday, August 24, 2020 12:24 PM

**To:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>; [max@advlawllc.com](mailto:max@advlawllc.com); [shengwen.fu@advlawllc.com](mailto:shengwen.fu@advlawllc.com); [elton.tan@advlacllc.com](mailto:elton.tan@advlacllc.com); [autohub325@gmail.com](mailto:autohub325@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Your Ref: FT/smc/102568/PD (AH) GY9886L, Our ref: SNM20D202999C02/4(at) GBB6274C

***Without Prejudice***

**Your Ref: FT/smc/102568/PD (AH)**

**Our Ref: SNM20D202999C02/4(at) GBB6274C**

We refer to your email of even date pertaining to the above matter.

While waiting for our Insured to file SAS report, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Monday, August 24, 2020 9:21 AM  
**To:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>; [max@advlawllc.com](mailto:max@advlawllc.com); [shengwen.fu@advlawllc.com](mailto:shengwen.fu@advlawllc.com); [elton.tan@advlacllc.com](mailto:elton.tan@advlacllc.com); [autohub325@gmail.com](mailto:autohub325@gmail.com); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202999/GBB6274C/TOHHS / FW: Our Ref: FT/smc/102568/PD (AH) GY9886L, Your Ref: GBB6274C (CHINA TAIPING)

Dear Alfred,

Please conduct PRS for **GY9886L. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>

**Sent:** Friday, August 21, 2020 6:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [max@advlawllc.com](mailto:max@advlawllc.com); [shengwen.fu@advlawllc.com](mailto:shengwen.fu@advlawllc.com); [elton.tan@advlawllc.com](mailto:elton.tan@advlawllc.com); [autohub325@gmail.com](mailto:autohub325@gmail.com)

**Subject:** Our Ref: FT/smc/102568/PD (AH) GY9886L, Your Ref: GBB6274C (CHINA TAIPING)

Dear Sir/ Ms,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURUSANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES.

We act for who has been instructed with motorcar no. **GY9886L** with instructions to repair the same.

Accident on : 21/08/2020 @ 14:05 HRS, JUNCTION CHAI CHEE STREET & CHAI CHEE ROAD

Please be informed that the said vehicle can be inspected at:-

Venue : AUTOMOBILE HUB ENTERPRISE  
1 KAKI BUKIT AVENUE 6  
#02-11 AUTOBAY @ KAKI BUKIT  
SINGAPORE 417883

PIC : LIM CHEE SIONG

Contact No : 9786 4483

Thank you.

Best Regards

JY



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

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