

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 24 August, 2020 1:50 PM
To: Sally; 'assignments'
Cc: 'SUR'
Subject: RE: O/R : SNM20D202976/YN7681T/TANKL - ACCIDENT INVOLVING XD 9382H AND YN 76811T ON 20.08.2020 OUR REF: CL/200831/T/RS
Attachments: RE: O/R : SNM20D202976/YN7681T/TANKL - ACCIDENT INVOLVING XD 9382H AND... (31.9 KB)

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sally,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Sally <info@catherinelimllc.com>

Sent: Monday, August 24, 2020 1:39 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: O/R : SNM20D202976/YN7681T/TANKL - ACCIDENT INVOLVING XD 9382H AND YN 76811T ON 20.08.2020 OUR REF: CL/200831/T/RS

Importance: High

Dear Kah Leong (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list and wish to appoint Kelvin Automotive. Please let us know when your surveyor will attend the PRI so that our client can arrange. Thank you.

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: info@catherinelimllc.com

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Friday, August 21, 2020 5:22 PM

To: Catherine Lim LLC

Subject: RE: O/R : SNM20D202976/YN7681T/TANKL - ACCIDENT INVOLVING XD 9382H AND YN 76811T ON 20.08.2020 OUR REF: CL/200831/T/RS

Without Prejudice

Dear Sally,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, August 21, 2020 4:53 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Catherine Lim LLC
<info@catherinelimllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D202976/YN7681T/TANKL - ACCIDENT INVOLVING XD 9382H AND YN 76811T ON 20.08.2020 OUR REF: CL/200831/T/RS

Dear Kah Leong,

Pleased conduct PRS for XD9382H.

Note : officer in charge Kah Leong 63896193.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Sally <info@catherinelimllc.com>
Sent: Friday, August 21, 2020 4:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING XD 9382H AND YN 76811T ON 20.08.2020 OUR REF: CL/200831/T/RS

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING XD 9382H / YN 7681T ON 20.08.2020 AT CKR CONTRACT SERVICES PTE LTD

We are instructed by **RESOLUTE SOLUTIONS PTE LTD** to notify you of a road traffic accident involving our client's vehicle No. XD 9382H and vehicle No. YN 7681T driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: R&S Engineering Works Pte Ltd
13 PIONEER SECTOR 1
Singapore 628424

Date: 23 August 2020

Tel: 93809381 @ Micheal

Regards

Sally Goh

Catherine Lim LLC

20 Havelock Road #03-01

Central Square

Singapore 059765

Email: info@catherinelimllc.com

Regards

Sally Goh

Catherine Lim LLC

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