

## Shiau Chan (LKKAuto)

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**From:** Natalie Lee <Natalie.Lee@income.com.sg>  
**Sent:** Saturday, 22 August 2020 11:57 AM  
**To:** Shiau Chan (LKKAuto); Reports (LKKAuto); SUR; assignments  
**Subject:** RE: \*URGENT\* | Pre-Repair Survey Report of Vehicle SDP 92C | Claim No: MT/1092550-001  
**Attachments:** UI271-01.pdf; SR+&+PHOTOS.ZIP  
**Importance:** High

Dear LKK,

TP lawyer has given 10 days notice. We have requested for paper survey on 13 Jul 2020 – see attached.

Please let us know if your survey report has been submitted to us.

Thank you.

Best Regards

**Natalie Lee**

Claims Executive

Operations, Motor & Personal Lines

T +65 6430 7973

[www.income.com.sg](http://www.income.com.sg)



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**From:** Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]  
**Sent:** 22 May, 2020 11:50 AM  
**To:** Natalie Lee <Natalie.Lee@income.com.sg>; Reports (LKKAuto) <report@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: Pre-Repair Survey Report of Vehicle SDP 92C | Claim No: MT/1092550-001

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Natalie,

Please find the attached of SDP 92C after paint photo.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 20 May 2020 5:24 PM  
**To:** Natalie Lee <[Natalie.Lee@income.com.sg](mailto:Natalie.Lee@income.com.sg)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey Report of Vehicle SDP 92C | Claim No: MT/1092550-001

Dear Natelie,

Please be informed that the repairer arrange to take post-survey on tomorrow.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd

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**From:** Natalie Lee [<mailto:Natalie.Lee@income.com.sg>]  
**Sent:** Wednesday, 20 May 2020 5:02 PM  
**To:** Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey Report of Vehicle SDP 92C | Claim No: MT/1092550-001

Hi Shaqilah,

Can we check if post-survey was done?

Thank you.

Best Regards  
**Natalie Lee**  
Claims Executive  
Operations, Motor & Personal Lines  
T +65 6430 7973  
[www.income.com.sg](http://www.income.com.sg)



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**From:** Shaqilah (LKK Auto) [<mailto:report@lkkauto.com>]  
**Sent:** 18 May, 2020 4:30 PM  
**To:** ODsupport <[ODsupport@income.com.sg](mailto:ODsupport@income.com.sg)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** Pre-Repair Survey Report of Vehicle SDP 92C

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Sir/Mdm,

Enclose Pre-Repair Survey Report of SDP 92C.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Shaqilah** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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