

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 12 July 2021 10:11 AM  
**To:** KENNY LIM CHING GHEE  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$8,300.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.  
Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 4 May 2021 5:18 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

**Lonpac External - Confidential**

Dear Hsiao Tong

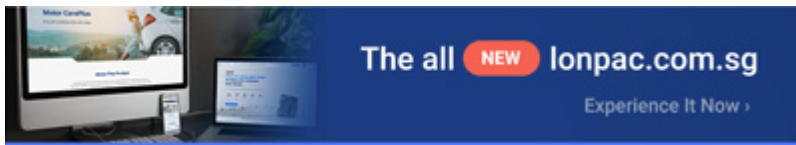
Please proceed to offer at S\$8,317.45.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 22 April 2021 8:23 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Your ref: **19/20/20/VC00/023559**  
Our ref : CC4/LPC20008817/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN477M(LONPAC) AND SLT 6619D (TP) ON 20/08/2020**

We refer to the above matter.

We have highlighted to your good office on 24/08/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "AT AUTO CONSULTANT" at **\$8,317.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,600.64	\$ 7,350.00
2. Loss of Rental (1day x \$120.00)	\$ 120.00	-
3. Loss of Rental (8days x \$180.00)	\$ 1,440.00	\$ 960.00 (8days x \$120.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 16,168.09</b>	<b><u>\$ 8,317.45</u></b>

Surveyor recommended 7 days for repair + 1 Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 24 August 2020 5:16 PM

**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

**YOUR REF: 19/20/20/VC00/023559**

**LKK REF: CC4/LPC20008817/Kpa3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLT 6619D on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 21 August, 2020 1:28 PM

**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR

CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref:  
19/20/20/VC00/023559 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, 21 August, 2020 1:01 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; MT\_Claim\_SG  
<[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR  
CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref:  
19/20/20/VC00/023559 [External Confidential]

### **Lonpac External - Confidential**

Dear Summer

Please arrange for a PRS for SLT 6619D at A T Auto Consultant. Person to contact is  
Alan at 8386 8989.

Attached herewith our insured's GIA report for your perusal.

Thank you.

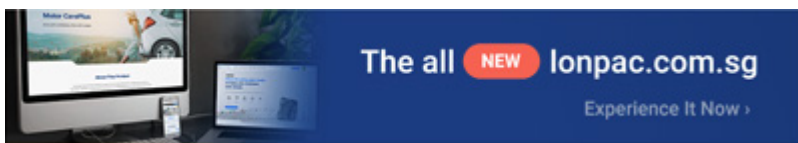
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** KENNY LIM CHING GHEE

**Sent:** Friday, 21 August 2020 12:51 pm

**To:** 'Tan Alan' <[atautoconsultant@gmail.com](mailto:atautoconsultant@gmail.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE  
ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559  
[External Confidential]

**Lonpac External - Confidential**

Without Prejudice

Dear Alan

Thank you for your confirmation. We shall make the necessary arrangements.

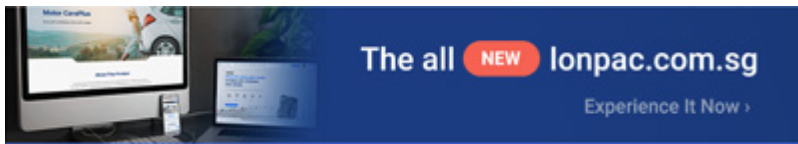
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Tan Alan <[atautoconsultant@gmail.com](mailto:atautoconsultant@gmail.com)>

**Sent:** Friday, 21 August 2020 12:46 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE  
ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559  
[External Confidential]

Hi Kenny,

We are agreeable to select LKK Kenneth as the SJE for above mentioned case. Thank you.

Rgds

On Thu, Aug 20, 2020, 14:54 KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)> wrote:

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Without Prejudice

Save as to Costs

Dear Alan

Please see appended for the list of our surveyors for the purpose of appointing a SJE:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Choo Beng Hai- Quantum
5	Paul Thanapal - Quantum
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua - LKK
9	Mohd Rasul -LKK
10	Adrian Ling - LKK

Kindly revert.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Tan Alan <[atautoconsultant@gmail.com](mailto:atautoconsultant@gmail.com)>

**Sent:** Thursday, 20 August 2020 11:48 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG  
PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020

Hi Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

**\*\*Vehicle in at Blk 01 Sin Ming Industrial Sector C #01-35.**

Rgds

Alan Tan

83868989

A T Auto Consultant