

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 4 May 2021 5:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Lonpac External - Confidential

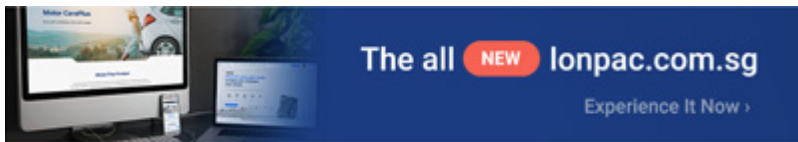
Dear Hsiao Tong

Please proceed to offer at S\$8,317.45.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 22 April 2021 8:23 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Your ref: **19/20/20/VC00/023559**

Our ref : CC4/LPC20008817/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN477M(LONPAC) AND SLT 6619D (TP) ON 20/08/2020

We refer to the above matter.

We have highlighted to your good office on 24/08/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "AT AUTO CONSULTANT" at **\$8,317.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,600.64	\$ 7,350.00
2. Loss of Rental (1day x \$120.00)	\$ 120.00	-
3. Loss of Rental (8days x \$180.00)	\$ 1,440.00	\$ 960.00 (8days x \$120.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,168.09	<u>\$ 8,317.45</u>

Surveyor recommended 7 days for repair + 1 Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 August 2020 5:16 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

YOUR REF: 19/20/20/VC00/023559

LKK REF: CC4/LPC20008817/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLT 6619D on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 21 August, 2020 1:28 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'MT_Claim_SG'

<mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 21 August, 2020 1:01 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; MT_Claim_SG

<mt_claim@lonpac.com>

Subject: New Assignment (PRS) - ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559 [External Confidential]

Lonpac External - Confidential

Dear Summer

Please arrange for a PRS for SLT 6619D at A T Auto Consultant. Person to contact is Alan at 8386 8989.

Attached herewith our insured's GIA report for your perusal.

Thank you.

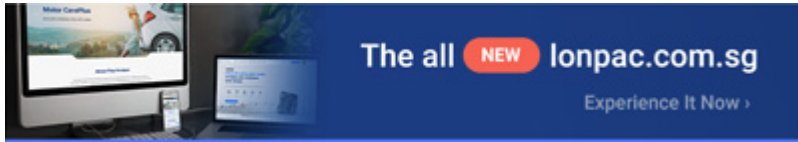
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE

Sent: Friday, 21 August 2020 12:51 pm

To: 'Tan Alan' <atautoconsultant@gmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE

ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559

[External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear Alan

Thank you for your confirmation. We shall make the necessary arrangements.

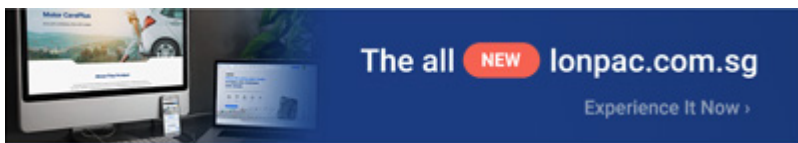
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Friday, 21 August 2020 12:46 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE
ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020 - Oref: 19/20/20/VC00/023559
[External Confidential]

Hi Kenny,

We are agreeable to select LKK Kenneth as the SJE for above mentioned case. Thank you.

Rgds

On Thu, Aug 20, 2020, 14:54 KENNY LIM CHING GHEE <kennylim@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Save as to Costs

Dear Alan

Please see appended for the list of our surveyors for the purpose of appointing a SJE:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Choo Beng Hai- Quantum
5	Paul Thanapal - Quantum
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua - LKK
9	Mohd Rasul -LKK
10	Adrian Ling - LKK

Kindly revert.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, 20 August 2020 11:48 am

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: ACCIDENT INVOLVING YOUR INSURED YN477M & OUR CLIENT VEHICLE ALONG PIE TWDS CHANGI NEAR THOMSON EXIT ON 20.08.2020

Hi Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

****Vehicle in at Blk 01 Sin Ming Industrial Sector C #01-35.**

Rgds

Alan Tan

83868989

A T Auto Consultant