## Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Thursday, 27 August 2020 2:21 PM

To: Coco Lu Ting; SUR
Cc: Andre Chow En De

**Subject:** RE: SMT 1609D -DOA: 21/8/20 (AIG OD)

Dear Coco,

As instructed by our client, please proceed to repair the insured vehicle SMT 1609D based on surveyor's marking or whichever lower, (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: All Checked and Supplementary items to resurvey with CLEAR photos for damage. Before paint photos for New Panels and Parts require. Carry Out Diagnostic Check Report • Wheel Alignment Report Require

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Wednesday, 26 August 2020 9:58 AM

**To:** Nadaraja, Deeban < Deeban. Nadaraja@aig.com>; Veron Chen (LKKAuto) < veronchen@lkkauto.com>; Mabel Tan Shieh Yuen < mabel.tan@cyclecarriage.com.sg>; SUR < sur@lkkauto.com>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts

<NurMariahHuibrechts.MohdRizal@aig.com>

**Subject:** RE: - AIG – RE: - AIG – OD / 0372344111SG / SMT1609D - Request police report and clear copy of driving license

Dear all,

Attached the police report for your record.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg



From: Nadaraja, Deeban < Deeban. Nadaraja@aig.com >

Sent: Wednesday, 26 August, 2020 9:45 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; Mabel Tan Shieh Yuen < mabel.tan@cyclecarriage.com.sg>;

SUR <sur@lkkauto.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts

<NurMariahHuibrechts.MohdRizal@aig.com>

Subject: - AIG - RE: - AIG - OD / 0372344111SG / SMT1609D - Request police report and clear copy of driving license

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