

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Buildin
Singapore 079120
Attn: Asher Sng / Motor Claims
Yr Ref: SCH 5902 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0589/2020/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

25-AUG-2021
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMF 5737 P - Audi A3 SB 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SMF 5737 P**, claimant, **Mr Sim Yeow Ling**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016571 – S\$ 3,899.25.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of Rental Bill – S\$ 400.00 (S\$100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00
6. A copy of Medical Invoice – S\$ 50.70

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMF 5737 P

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Sim Yeow Ling (the third party claimant) of 09 Jalan Relatok
488448 (address), owner of SMF 5737 P (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMF 5737 P that was damaged pursuant to the accident which occurred on 20/8/2020
(date) along Slip Road Loyang Ave (location) involving vehicle no/s
SCH 5902 L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21 (day) of 08 (month) 2020 (year)

yl
Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,899.25 (Repair Cost), S\$400.00 (Loss of rental/~~use~~), S\$52.70 (Disbursement), for vehicle no. SMF 5737P that was damaged pursuant to the accident which occurred on 20/8/2020 (date) along Slip Road Loyang Ave (location) involving vehicle no/s SCH 5902L. This is pursuant to the inspection conducted on 21/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIM YEOW LING ("the third party claimant") of vehicle no. SMF 5737P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMF 5737P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of SEPT (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:54

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016571 Date : 11/08/2021 Order : SMF5737P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
Regn No: SMF5737P (V 39863)	Regn Date: 16/11/2018	Mileage: 16647 WIP No.: 46247
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V1KA003064	Engine: CHZ A93161 Dept: U
You have been assisted by :- UB-Tony Foong (33)		

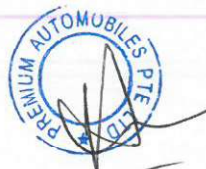
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V4807067L GRU	COVER(LAST)	1.00	1847.00	1,477.60
X	A8V3807521K 9B9	SPOILER(LAST) AP GT	1.00	234.00	187.20
X	A8D0853419F	PACKING	1.00	18.00	14.40
X	A8V4853742 2ZZ	AUDI SIGN(LAST)	1.00	122.00	97.60
X	A8P0853741 2ZZ	INSCRIPTION 'A3'	1.00	94.20	75.36

Parts 1,852.16
Labour 0.00
Sublet 1,792.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,644.16

7% GST 255.09

Grand Total 3,899.25



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202009-0050

Hirer's Name Sim Yeow Ling		Date of Birth 19/7/68	Passport/ Nric No. S6826276C	Nationality
Address 109 Jalan Pelatok		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 488448		Contact No	Mobile Phone No. 96420121	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

Date 8.9.20	Time 10.40am	Mileage KM	E 1/4 1/2 3/4 F
Date 11.9.20	Time 5.51pm	Mileage KM	Remarks

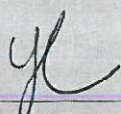
CHECK IN

IMPORTANT NOTES:-

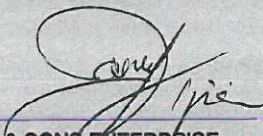
- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				A103482
				202009-0050
Audi Terence.				
SMF5737P				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's/ Guarantor's Signature


for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLJ9916D

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

SIM YEOW LING

NO. 109
JALAN PELATOK
SINGAPORE 488448

ATTN : SIM YEOW LING

INVOICE : AR2009-0192
DATE : 14/09/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202009-0050

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLJ9916D 373.83
Make / Model :
Rental Dates : Rental Billing From 08/09/2020 To 11/09/2020 (Inclusive)
Period : 4 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SMF5737P

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17

TOTAL S\$:	400.00
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Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

SIM YEOW LING

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
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Official Receipt No : **202009-0077**
Account of : **SIM YEOW LING**
Date Issued : **14/09/2020**
Vehicle Reg No. : **SLJ9916D**
Rental Dates : **08/09/2020**
Amount Received : **S\$ 400.00**
Payment Type: : **AMEX** **A103482** **S\$ 400.00**
Payment for Invoice : **AR2009-0192**
Comments :

TOTAL AMOUNT RECEIVED	S\$ 400.00
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* This is a computer generated document. No signature is required.

First Data™

CHAN'S AND SONS ENTERPRISE
363 SERBAWANG ROAD
SINGAPORE 758379

DATE: 14/09/20 TIME: 06:44:00
BTH NUM: 000108 INV NUM: 003482
MID : 9006413688 TID : 72205400

SALE

Card Num: 37735*****003 Manual

RREF NUM: 096768929460 Card TYPE: AMEX
APPR CODE: 120640 TRC NUM: 000249
EXP DATE: **/**

TOTAL : SGD 400.00

SIGN: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL FIMS 1.5.5.AG

Jubilee Family Physicians

Blk 258 Pasir Ris Street 21 #02-16, SINGAPORE 510258
Tel: 65821883 Fax: 65818161

INVOICE

SIM YEOW LING
109 JALAN PELATOK
S(488448)

Invoice No. : 116056
Our Reference : 08255
Date : 20 Aug 2020

Patient : SIM YEOW LING(S6826276C)
Attending Doctor : DR TAN KEE WANG

DESCRIPTION	QTY	FEE
NORGESIC (PARACETAMOL-ORPHENADRINE) TAB	12.00 tabs	\$4.20
ARCOXIA 120MG	5.00 tabs	\$15.00
FAMOTIDINE 40MG	5.00 tabs	\$1.50
CONSULTATION		\$30.00
Total Amount Payable		\$50.70
Receipt No. 108969 - CASH Payment Received		\$50.70
Outstanding Balance		\$0.00

All Cheques should be crossed and made payable to :
Jubilee Family Physicians

This is a computer generated invoice which does not require a signature

8/20/2020

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-098135
Date of Request: 20/08/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 20/08/2020
Enquiry By Nadia Hani Binte Haji Saifulbahar
TP Vehicle No. SMF5737P
Accident Date 20/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20008798/Ads3

27 AUGUST 2020

TAN THIAM HUAT
9 SEA BREEZE WALK
SINGAPORE 487397

Dear Sir/Madam,

**ACCIDENT INVOLVING SCH 5902L & SMF 5737P ALONG/AT LOYANG AVE TO
TPE ON 20/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMF 5737P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SMF5737P (7922114749SG)**
[SCH5902L]

TP

SIM YEOW LING

Aug 20 2020 2:00PM

[TAN THIAM HUAT]

Premium Automobiles Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on 15/09/2021 11:46 AM.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$4351.95) - SMF5737P - Claim Handler: Goh, Jeremy-CX**

Approved:4351.95:mandate approved. subject to documetns in order.