

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMC 2647B

Claimant's Vehicle No. 9K T6 686X

Accident on 18/08/2020 involving vehicle/s No. _____

along/at JUNCTION AIRMAIL RD
& SCOTCH RD

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9232.28 Payable to Volkswagen Group Singapore Pte Ltd

(7 x \$80)

2. Loss-of-Use/
Car Rental S\$ 560 Payable to Volkswagen Group Singapore Pte Ltd

3. ~~Medical~~ and
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : _____

Service Adviser _____

Contact No. H/P. _____

AUTHORIZATION TO ACT

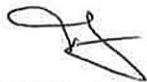
(AIG Asia Pacific - Express Third Party Claim)

I, Tang Wern Ze (the third party claimant") of 11B Princess of Wales Road (address), owner of SKT6686X (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKT 6686X that was damaged pursuant to the accident which occurred on 18/8/20 (date) along junction between Cairhill Rd & Scotts Road (location) involving vehicle no/s SMC 2647A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of AUGUST (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 9,232.28 (Repair Cost), S\$ 420.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SKT6686X that was damaged pursuant to the accident which occurred on 18/08/2020 (date) along JUNCTION OF CAIRNHILL ROAD & SCOTTS ROAD (location) involving vehicle no/s SMC2647B. This is pursuant to the inspection conducted on 24/08/2020 (date) at "the workshop".

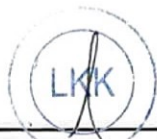
We/I confirm that we/I are/am authorized by the owner TANG WERN EE ("the third party claimant") of vehicle no. SKT6686X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKT6686X (vehicle no.) as a result of the accident.

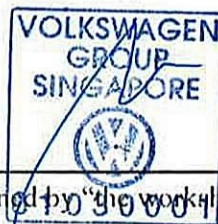
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of DECEMBER (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen

SKODA

Commercial
Vehicles

Tax invoice

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Document no. 12033016714
Document date 23-09-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020020527/ 1
Job order date 27-08-2020
Service Advisor TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
TANG
WERN EE
11B PRINCESS OF WALES ROAD
Singapore 266950

License plate SKT6686X	Model code 1632G5	First registration 18-06-2015	VIN WVWZZZ16ZFM033898	Model JETTA TSI Trend 90 D7F	Mileage 45,591
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming For Diagnostic and Programming under Own Technicians	1	pcs.	480.00	#1	480.00	513.60
5C6807421H GRU	Cover For Bumper Primed REAR BUMPER XR 28/8/2020	1	pcs.	1,272.42	#1	1,272.42	1,361.49
5C6853687 739	Inscription Brilliant Chr JETTA XR 28/8/2020	1	pcs.	67.42	#1	67.42	72.14
1K9853675B GQF	Inscription Chrome/Red TSI XR 28/8/2020	1	pcs.	57.14	#1	57.14	61.14
5C6853630F ULM	Vw Sign Chrome Colored/Bl XR 28/8/2020	1	pcs.	95.10	#1	95.10	101.76
5C6945105B	Reflector LHR SCK A/O 28/8/2020	1	pcs.	71.19	#1	71.19	76.17
5C6807433J	Spoiler XR 28/8/2020	1	pcs.	482.50	#1	482.50	516.28
5C6827025E	Rear Trunk Lid SCK A/O 28/8/2020	1	pcs.	1,972.20	#1	1,972.20	2,110.25
8D0853419D	Packing Adhesive XR 28/8/2020	1	pcs.	27.82	#1	27.82	29.77
5C6807863B	Attachment Strip RR BUMPER CTR BRACKET	1	pcs.	78.75	#1	78.75	84.26
WHT007341	Rivetted Cap Nut	2	pcs.	2.23	#1	4.46	4.77
5C6807375	Guide Piece LH Side BRACKET	1	pcs.	84.65	#1	84.65	90.58
5C6807393E	Guide Piece LHR TAIL LAMP BRACKET	1	pcs.	84.65	#1	84.65	90.58
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	TRANSFER BOOTLID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	Check Water Leak	1	pcs.	150.00	#1	150.00	160.50
	AIG DIRECT SETTLEMENT DOA : 18/08/2020 TP VEH : SMC2647B SURVEY BY : Rasul Repair Limit: \$10K						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	8,148.30	7%	603.98	8,628.30	9,232.28
Total	480.00	8,148.30		603.98	8,628.30	9,232.28

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

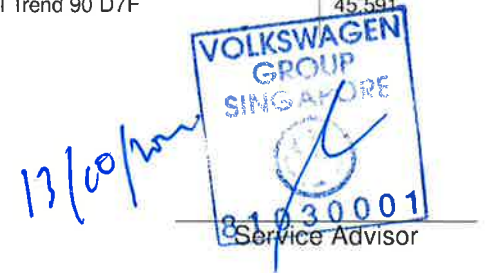
Page	2/2
Document no.	12033016714
Document date	23-09-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020020527/ 1
Job order date	27-08-2020
Service Advisor	TIOU CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
TANG
WERN EE
11B PRINCESS OF WALES ROAD
Singapore 266950

License plate	Model code	First registration	VIN	Model	Mileage
SKT6686X	1632G5	18-06-2015	WVWZZZ16ZFM033898	JETTA TSI Trend 90 D7F	45,591

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-098404

Date of Request: 21/08/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/08/2020
Enquiry By Chee Tiow Chuan
TP Vehicle No. SMC2647B
Accident Date 18/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC2647B	AIG Asia Pacific Insurance Pte. Ltd.	28/06/2020-27/06/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-098404
Date of Request: 21/08/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/08/2020
Enquiry By Chee Tiow Chuan
TP Vehicle No. SMC2647B
Accident Date 18/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

Subject: FW: AIG Ref: 3622526294SG-003 || Accident Involving SMC2647B / SKT6686X on 18/08/2020

From: Khanchna (LKK Auto)
Sent: 1 September 2020 11:19 AM
To: lpchan441@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: 3622526294SG-003 || Accident Involving SMC2647B / SKT6686X on 18/08/2020

Our Ref: CC3/AIG20008796/R1ks3

CHAN LOO PING
[POLICY HOLDER]

Dear Sir/Madam,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

In addition to the e-mail below dated 20/08/2020, please be informed that the third party has changed workshop and is now claiming through M/S Volkswagen Group Singapore Pte Ltd.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please call/e-mail us if you have further queries.

Thank you.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: 20 August 2020 11:51 PM
To: lpchan441@gmail.com
Subject: AIG Ref: 3622526294SG-003 || Accident Involving SMC2647B / SKT6686X on 18/08/2020
Importance: High

Dear Sir / Mdm

We have received a Third Party property damage claim submitted by M/s Mova Automotive Pte Ltd acting for SKT6686X against your motor vehicle policy.

Based on the accident reports and evidences (ie. Video Footage) provided by both parties, we regret to inform liability is not favourable to us. We, as your insurers shall proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% upon next renewal due to this Third Party claim.

Kindly immediately forward to us any documents that you may receive from the Third Party solicitor. Should you have any queries / evidences in regards to this case, kindly contact us by 26th August 2020.

Thank you for your kind attention and understanding.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification: