# **Thin Thin**

From: Thin Thin

**Sent:** Monday, 4 July, 2016 2:03 PM

To: Gary Shi
Cc: CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane

26/04/2015

Attachments: OI REPORT.PDF

Your Ref: SHD 1307T WITHOUT PREJUDICE

Our Ref: CC3/AIG15007244/H1ua3

Dear Gary,

# ACCIDENT ON 26/04/2015 INVOLVING VEHICLES SKH 5417B AND SHD 1307T

We refer to above matter.

Our insured has reiterated that the accident was caused due to the entire negligence of your client.

According to our insured, he reversed the car out and was about to get out to lock the gate, your client vehicle grazed the back of his car bumper with the rear left side of his taxi.

Basing on the damage profile, if our insured vehicle reversed and hit your client vehicle from the left rear. If so the impact should have caused a bad dent on your client vehicle left rear portion but the damaged photos showed otherwise.

Attached herewith our insured's report for your perusal.

After reviewing circumstance of accident, we are denying liability and unable to look into your client's claim, unless you have concrete evidence to prove otherwise.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <a href="mailto:thinthin@lkkauto.com">thinthin@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [mailto:gary.shi@premiertaxi.com]

**Sent:** Friday, 17 June, 2016 9:58 AM **To:** Thin Thin <a href="mailto:thin@lkkauto.com">thinThin@lkkauto.com</a> **Cc:** CS A Team <a href="mailto:cs">cs</a>

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Thin Thin,

Any update on this case?

## Regards

### Gary Shi

## Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

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# please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

**Sent:** Wednesday, 4 May, 2016 10:34 AM

To: 'Thin Thin'

Cc: AccReport; 'CS A Team'

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

### WITHOUT PREJUDICE

Dear Thin Tin,

Any update for this case?

Appreciate if you can let us hear from you soonest possible.

## Regards

# Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

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# Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Wednesday, 2 March, 2016 3:10 PM

To: 'Thin Thin'

**Cc:** AccReport; CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

### WITHOUT PREJUDICE

Dear Thin Thin,

Any update for this case?

### Regards

### Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

**From:** Thin Thin [mailto:thinthin@lkkauto.com] **Sent:** Friday, 22 January, 2016 3:35 PM

**To:** Gary Shi

**Cc:** AccReport; CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Gary,

We refer to the email below.

Please be informed that we had spoken to our insured and he is strongly disputed on liability.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

# 'Wishing you a very happy and prosperous new year'

Best Regards,

Thin Thin Hlaing | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [mailto:gary.shi@premiertaxi.com]

Sent: Friday, 22 January, 2016 3:27 PM

To: Thin Thin

**Cc:** AccReport; CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Thin Thin,

Any update for this case?

Regards

Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

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# A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Wednesday, 16 December, 2015 5:30 PM

To: 'Thin Thin'

Cc: AccReport; CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Thin Thin,

Any update for this case?

# Regards

### Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

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# Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Monday, 30 November, 2015 4:14 PM

To: 'Thin Thin'

Cc: Pauline Koh; Nurul Huda Hassan; 'CS A Team'; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

## WITHOUT PREJUDICE

Dear Thin Thin,

Any update for this case?

Appreciate if you can let us have your offer soonest.

# Regards

# Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

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# A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Tuesday, 17 November, 2015 11:41 AM

To: 'Thin Thin'

Cc: Pauline Koh; Nurul Huda Hassan; 'CS A Team'; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

#### WITHOUT PREJUDICE

Dear Thin Thin,

Any updates for this case?

Appreciate if you can let us have your offer soonest.

## Regards

Gary Shi

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Tuesday, 3 November, 2015 2:05 PM

To: 'Thin Thin'

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

### WITHOUT PREJUDICE

Dear Thin Thin,

Looking at both vehicles damaged, it is more likely that your insured had reversed and hit onto our vehicle rear left portion. It is impossible for our client rear left portion to hit onto your insured vehicle rear bumper.

Kindly re-consider your offer and let us hear from you soonest.

Regards

Gary Shi Claims Executive Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6689 | Fax: 6214 1511

#### Visit us at: www.premiertaxi.com

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# please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Thin Thin [mailto:thinthin@lkkauto.com]
Sent: Tuesday, 6 October, 2015 2:15 PM

To: Gary Shi

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Gary,

We refer to the email below.

Enclosed herewith our insured damage photo as requested.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <a href="mailto:thintmin@lkkauto.com">thintmin@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Gary Shi [mailto:gary.shi@premiertaxi.com]

Sent: Tuesday, 6 October, 2015 2:13 PM

To: Thin Thin

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Thin Thin,

We refer to my email below.

Appreciate if you can let us have your insured damage photos soonest.

Regards

Gary Shi Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6689 | Fax: 6214 1511

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Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Thursday, 17 September, 2015 9:57 AM

To: 'Thin Thin'

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

### WITHOUT PREJUIDCE

Dear Thin Thin,

Kindly let us have your insured's vehicle damaged photos.

### Regards

Gary Shi Claims Executive Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

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**From:** Thin Thin [mailto:thinthin@lkkauto.com] Sent: Tuesday, 15 September, 2015 11:27 AM

To: Gary Shi

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

Your Ref: SHD 1307T WITHOUT PREJUDICE

Our Ref: CC3/AIG15007244/H1ua3

Dear Gary,

# ACCIDENT ON 26/04/2015 INVOLVING VEHICLES SKH 5417B AND SHD 1307T

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request scene photos / the photograph taken by your our client at the time of the accident or CCTV footage, in order to seek further instruction from our principal.

Kindly take note that case handler in charge is Thin Thin and can be contacted at 6841 2360.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <a href="mailto:thinthin@lkkauto.com">thinthin@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [mailto:gary.shi@premiertaxi.com]

Sent: Monday, 7 September, 2015 2:27 PM

To: Thin Thin

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

# WITHOUT PREJUDICE

Dear Thin Thin,

Is there any update for this case?

Regards

Gary Shi Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6689 | Fax: 6214 1511

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Thin Thin [mailto:thinthin@lkkauto.com]
Sent: Tuesday, 25 August, 2015 3:07 PM

To: Lawrence Ong

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Gary Shi

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear Lawrence,

Thank you for your email.

Please be informed that our insured haven't reporting the said accident.

We already send letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lawrence Ong [mailto:lawrence.ong@premiertaxi.com]

Sent: Tuesday, 25 August, 2015 2:50 PM

To: Thin Thin

Cc: Pauline Koh; Nurul Huda Hassan; CS A Team; Gary Shi

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

Hi Thin Thin,

Has your insured report?

If yes, please send us an offer the soonest possible.

Thank you.

Regards,

Lawrence Ong Manager, Claims Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

Tel: 6214 8880 EXT: 077 | DID: 6410 0947 | Fax: 6214 1511

Visit us at: www.premiertaxi.com

From: Hsiao Tong [mailto:chewht@lkkauto.com]

Sent: Monday, 20 July, 2015 3:51 PM

To: Gary Shi; Thin Thin

Cc: Lawrence Ong; Pauline Koh; Nurul Huda Hassan; CS A Team

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

Our Ref: CC3/AIG15007244/H1ua3 Without Prejudice

Dear Gary,

Thank you for your email.

Kindly note that for claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [mailto:gary.shi@premiertaxi.com]

**Sent:** Monday, 20 July, 2015 3:45 PM

To: CS A Team

Cc: Lawrence Ong; Pauline Koh; Nurul Huda Hassan

**Subject:** RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

WITHOUT PREJUDICE

Dear all,

We refer to the email below.

We regret to say that to-date we have yet to hear from you.

Appreciate if you can let us have your offer soonest.

Regards

Gary Shi Claims Executive

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6689 | Fax: 6214 1511

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Nurul Huda Hassan

**Sent:** Thursday, 11 June, 2015 4:28 PM

To: CS A Team (<u>cs-a@lkkauto.com</u>) (<u>cs-a@lkkauto.com</u>)

Cc: Lawrence Ong

Subject: RE: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

Dear All,

Please ignore previous email and kindly refer to the above attachments.

Sorry for the inconvenience cause.

# Thank you

Best Regards,

Nurul Huda Claims Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443 Tel: 6214 8880 Ext 066 | DID: 6544 6676 | Fax: 6214 4498

Visit us at: www.premiertaxi.com

From: Nurul Huda Hassan

**Sent:** Thursday, 11 June, 2015 4:16 PM

**To:** CS A Team (<u>cs-a@lkkauto.com</u>) (<u>cs-a@lkkauto.com</u>)

Cc: Lawrence Ong

Subject: Accident involving SHD1307T & SKH5417B along Neo Pee Teck Lane 26/04/2015

Dear All,

Your Ref: SHD1307T
Our Ref: SKH5417B/NH
Date of accident: 26/04/2015

We would like to append our losses from you, as insurers of your insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents are for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

Nurul Huda Claims Assistant Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443 Tel: 6214 8880 Ext 066 | DID: 6544 6666 | Fax: 6214 4498

Visit us at: www.premiertaxi.com