

Jia Le (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 24 August 2020 9:44 AM
To: Vincent Chua; Jia Le (LKK Auto)
Cc: AccReport; CS A Team; Admin A; Wong Zhi Xiang
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15 *** LKK REF: - CC3/AIG15007244/H1da3s2-1

Dear Vincent,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

Kindly assist urgently.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Monday, 24 August, 2020 9:35 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

Without Prejudice

Dear Mei Kwan,

We refer to the attached email response from India International Insurance. They informed that as of **23.08.2020 (Sunday) they have not received any claims from your insured.**

As such, with reference to the email below, dated 30.05.2020. In the **absence of supporting evidences, we propose to settle this case at 50% due to conflicting versions as reported by both drivers.**

We look forward to your reply.

Thank you for your time.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 21 August 2020 5:44 pm
To: Vincent Chua <vincent.chua@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

Dear Vincent,

As spoken, our insured informed that he is making a counter claim.

Please check and let us know the status of our Insured's counter claim against your taxi's insurer - III.

Note : The onus is on claimant to prove the claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Vincent Chua <vincent.chua@premierauto.com.sg>
Sent: Friday, 21 August, 2020 5:02 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

Without Prejudice

Dear Mei Kwan,

We refer to our email below, dated 15.07.2020.

Kindly provide us with evidences for our review due to conflicting versions from both sides.

Please let us have your reply soonest on an urgent basis.

Thank you.

Regards

Vincent Chua
Operations Officer & Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Shafawati
Sent: Wednesday, 15 July 2020 3:48 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please let us have your reply urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Shafawati
Sent: Saturday, 30 May 2020 10:40 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

We had requested for evidences to support your insured version.

Without any evidences to support both parties version, we had proposed 50% settlement based on conflicting version made by both parties.

Please forward us your evidences urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 29 May, 2020 11:42 AM
To: Shafawati
Cc: AccReport; CS A Team; Admin A
Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

Dear Sir / Madam,

Please refer to the enclosed rejection email.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]

Sent: Friday, 29 May 2020 8:59 AM

To: CS A Team; Admin A

Cc: AccReport

Subject: RE: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Any updates on our email dated 04.02.2020?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Shafawati

Sent: Monday, 6 April 2020 3:39 pm

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: Reminder: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email dated 04.02.20

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Shafawati
Sent: Friday, 20 March 2020 4:08 pm
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please let us have your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Shafawati
Sent: Tuesday, 4 February, 2020 3:33 PM
To: CS A Team; Admin A
Cc: AccReport
Subject: Your Ref: CC3/AIG15007244/H1ua3 Accident involving SHD1307T & SKH5417B on 26.04.15
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We had requested for evidences towards your rejection to the claim. Till date, we yet to receive any replies from your end.

Both parties reported conflicting version hence we had proposed 50% settlement.

Please let us have your reply urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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