Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 21 August, 2020 10:33 AM

To: venus; Admin-D (LKKAuto (admin-d@lkkauto.com); 'Admin A'; Mei Kwan (LKKAuto

(Meikwan@lkkauto.com)

Cc: Phoebe Xie; Zheng Hanyang

Subject: Claims ref no. CDMPG20001129 - Our Client : GZ 9797 E Your Insured :EA 292 J

D.O.A: 18.08.2020

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985 DID.: +65 6829 9194

pauline.soh@ergo.com.sg www.ergo.com.sg



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From: venus < venus@ltm.sg>

Sent: Friday, 21 August 2020 10:30 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: RE: Survey Request - Our Client: GZ 9797 E Your Insured: EA 292 J D.O.A: 18.08.2020

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GZ 9797 E** to submit a claim against your insured, **EA 292**J which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- **Repair Estimate**

Please let us have a list of your external surveyor for us to choose.

We selected LKK Auto Consultants Pte Ltd.

Car will send in on Monday 24.08.2020 for survey.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www. LTM.sg

- +65 6452 0893 (Office)
- +65 6458 9127 (Facsimile)
- +65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE SIN MING AUTOCARE #03-09/10/06 SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 160 SN MING DRIVE SN MINGAUTO CITY #01-13 SNGAPORE 575722

TEL: +65 64532397

EMAIL: SALES@LTM.SG

24hrs Helpline: +65 64520893

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am = 5pm WWW.JTM.SG









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