

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 20 August, 2020 5:56 PM
To: hasrianah@bhh.com.sg; SUR; assignments
Cc: Claims Dept of CTI; raymond@bhh.com.sg
Subject: RE: SNM20D202827/SLT5300D /LEWLC - Accident involving FBN1596T and SLT5300D on 10/08/2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Marcus Chua (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Thursday, August 20, 2020 5:41 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; raymond@bhh.com.sg
Subject: RE: SNM20D202827/SLT5300D /LEWLC - Accident involving FBN1596T and SLT5300D on 10/08/2020

Dear Jenny

We refer to your email below.

We select Mr Marcus Chua from LKK Auto Consultant as the SJE.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 20 August 2020 5:20 PM

To: hasrianah@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202827/SLT5300D /LEWLC - Accident involving FBN1596T and SLT5300D on 10/08/2020

Without Prejudice

Our reference: **SNM20D202827C02/ SLT5300D/lewlc**

Your reference: FBN1596T

Dear Sirs / Madam,

ACCIDENT INVOLVING SLT5300D & FBN1596T ON 10/08/2020

We refer to your email of 20/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 20, 2020 5:11 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; hasrianah@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202827/SLT5300D /LEWLC - Accident involving FBN1596T and SLT5300D on 10/08/2020

Dear Jenny,

Please conduct PRS for FBN1596T.

Note : officer in charge is Jenny Lew 63896116.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Thursday, August 20, 2020 2:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: raymond@bhh.com.sg

Subject: Accident involving FBN1596T and SLT5300D on 10/08/2020

Dear Sir / Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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