

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 9 February 2021 7:47 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020) \*\*\* LKK REF: CC4/LPC20008767/Kba3q2 [External Confidential]

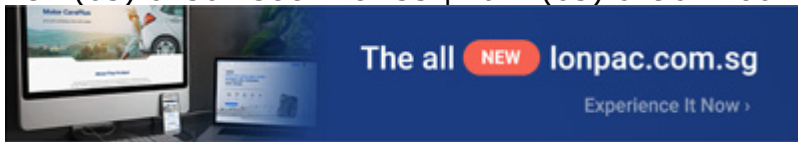
### Lonpac External - Confidential

Our Ref: 20/20/20/VC00/023541

Dear Jasper,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Monday, 8 February 2021 1:54 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020) \*\*\* LKK REF: CC4/LPC20008767/Kba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver reverse and hit TP. (TP video attached)

Summary to offer to repairer **LAI HUAT (MENG KEE) MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,678.42	\$ 1,624.93
Loss of Rental (\$120.00 x 3 days )	\$ 360.00	\$ 360.00
GIA Search Fee	\$ 2.00	\$ 2.00

<b>Proposed Total</b>	\$ 2,040.42	\$ 1,986.93
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**Breakdown of days is as follows:**

Recommended days	2 Days
Weekends / Downtime	1 Days
<b>TOTAL DAYS</b>	<b>3 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 15 September 2020 8:34 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020) \*\*\*  
LKK REF: CC4/LPC20008767/ba3 [External Confidential]

**LPC REF: 20/20/20/VC00/023541**

**LKK REF: CC4/LPC20008767/Kba3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 5368A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 21 August 2020 1:37 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020) \*\*\* LKK REF: CC4/LPC20008767/ba3 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 20/20/20/VC00/023541

Dear Mei Kwan,

Attached copy of insured's report for your attention.

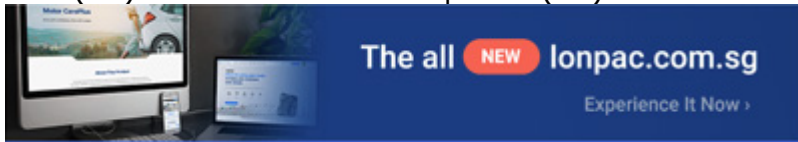
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 20 August 2020 6:58 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020) [External Confidential] \*\*\* LKK REF: CC4/LPC20008767/ba3

Dear Gerald,

We refer to the above matter.

Enclosed TP video footage.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted**

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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Thursday, 20 August, 2020 12:50 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020)  
[External Confidential]

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 20 August 2020 9:58 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020)  
[External Confidential]

## **Lonpac External - Confidential**

Our ref: 20/20/20/VC00/023541

Dear Summer,

Please proceed to survey and revert on liability.

You may obtain the video footage from the workshop.

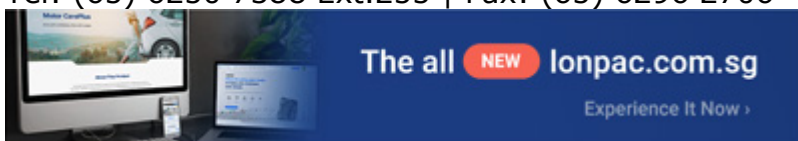
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

**Sent:** Thursday, 20 August 2020 9:32 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Request for Survey (TP) - Your Ref: YM 3267M / Our Ref: SKX 5368A (Date of Accident: 14.08.2020)

Dear Sir

We refer to the above matter.

Please can you arrange to survey our client's vehicle no. SKX 5368A?

Please advise officer-in-charge and confirm whether liability is in our client favour?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267