

Khanchna (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, November 20, 2020 11:14 AM
To: Khanchna (LKK Auto)
Cc: Mei Kwan (LKKAuto); Admin A; Karen Tan
Subject: RE: Your Ref: D20003244MFSH Our Ref: SML5075J DOA: 14/08/2020

Dear Khanchna,

Kindly submit the survey report and close file at your end.

We will take over the matter.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Chris Lim Gan Koon
Sent: Tuesday, 13 October 2020 12:22 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: Your Ref: D20003244MFSH Our Ref: SML5075J DOA: 14/08/2020

Dear Mei Kwan,

Pls see below & attachment for the LOD.

Kindly fwd us the survey report once its ready.

Thank you.

Chris Lim
Motor Claims Dept.

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From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 13 October 2020 11:33 am
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: Your Ref: D20003244MFSH Our Ref: SML5075J DOA: 14/08/2020

Dear Sir/Madam,

Pls. refer to attached LOD.

Our customer, **Nur'Ashikin Binte Baharom** claims as follows.

Cost of repair	\$ 4,823.56
Loss of rental	\$ 1,027.20 (\$128.40 x 8 days)

Total	\$ 5,850.76

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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