Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 April 2021 11:11 AM

To: Vic Alpeh S. Sanghilan

Cc: Admin A

Subject: [SEK MANDATE] - D20003274MFSH/1 *** EXPRESS SETTLEMENT - ACC INV

SHC3650T AND FBN8395K ON 17.08.2020

Attachments: LKK Survey Report & Photos.pdf; FBN 8395K LOD.pdf

Your ref: **D20003274MFSH/1** Our ref: CC4/FCI20008763/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC3650T(MS FCI) AND FBN8395K(TP) ON 17/08/2020

We refer to the above matter.

Our driver reported that he filtered to the left lane and collided with third party. We are of the view that liability is not is our driver's favour. We were informed by third party repairer that no PIR received yet but BI claim had been settled at 100% basis.

We seek your approval to offer repairer "EROFIA MOTOR TRADING PTE LTD" at \$3,300.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,974.00	\$ 3,200.00
2. Loss of Use (6days x \$20.00)	\$ 120.00	\$ 100.00 (5days x \$20.00)
Total	\$ 6,094.00	\$ 3,300.00

Surveyor recommended 4 days for repair + 1Sunday = 5days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 25 August, 2020 7:22 PM

To: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Cc: Jason Tea <<u>JasonTea@msfirstcapital.com.sg</u>>; Khanchna (LKK Auto) <<u>khanchna@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003274MFSH/1 *** EXPRESS SETTLEMENT - ACC INV

SHC3650T AND FBN8395K ON 17.08.2020

YOUR REF: D20003274MFSH LKK REF: CC4/FCI20008763/Uka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle FBN 8395K on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Sent: Thursday, 20 August, 2020 3:18 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003274MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg

Sent: Thursday, 20 August, 2020 3:14 PM **To:** ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003274MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.