

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 29 January 2021 3:02 PM  
**To:** 'Peggy'  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]  
**Attachments:** DS FORM\_SLR7329U.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **document** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Peggy <nphauto@pacific.net.sg>  
**Sent:** Friday, 29 January 2021 10:43 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Hi Hsiao Tong

We prepare to accept your offer \$3,533.00.

Please let us have your payment soon.

REGARDS

PEGGY FOO

NPH AUTO SERVICE  
TEL: 67840663  
EMAIL: [peggy@nphauto.com](mailto:peggy@nphauto.com)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, 29 January 2021 10:20 AM  
**To:** Peggy  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Without Prejudice

Hi Peggy,

We have our principal instruction to maintain offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,533.00</b>

Surveyor recommended 3 repair days + 1 Sunday = 4days.

Kindly reconsider our offer.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 6 January 2021 12:48 PM  
**To:** Peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Without Prejudice

Hi Peggy,

We are pending further mandate from AXA and shall get back to you soon.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>

**Sent:** Monday, 4 January 2021 1:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Hi Hsiao Tong

Please let us have you reply soon from AXA.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

TEL: 67840663

EMAIL: [peggy@nphauto.com](mailto:peggy@nphauto.com)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 19 November 2020 1:28 PM

**To:** Peggy

**Subject:** Re: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Without Prejudice

Hi Peggy,

We will reseek mandate from AXA and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>  
**Sent:** Thursday, 19 November 2020 10:46 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Hi Hsiao Tong

My clients rental 5 days and he want to claim 5 days rental.

Please let us have your reply soon.

REGARDS

PEGGY FOO  
NPH AUTO SERVICE  
TEL: 67840663  
EMAIL: [peggy@nphauto.com](mailto:peggy@nphauto.com)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 12 November 2020 5:04 PM  
**To:** Peggy  
**Subject:** Re: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Without Prejudice

Hi,

We refer to your below email.

Surveyor recommended 3 repair days + 1 Sunday = 4days.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>  
**Sent:** Thursday, 12 November 2020 1:37 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Dear Hsiao Tong

Please let us have your reply why only 4 days instead of 5 days.

Regards

Peggy Foo  
NPH Auto Service  
67840663

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 5 November 2020 4:07 PM  
**To:** peggy  
**Subject:** Re: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Without Prejudice

Hi Peggy,

As spoken earlier, our offer of loss of rental is fair and reasonable as your client vehicle is only 1.5cc.

Kindly re-consider our offer as below: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,533.00</b>

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>  
**Sent:** Monday, 19 October 2020 1:07 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Dear Sir

We not prepare to accept your offer rental only prepare to accept the rental at \$749.00.

Please reply to us soon.

REGARDS

PEGGY FOO  
NPH AUTO SERVICE  
Email : [peggy@nphauto.com](mailto:peggy@nphauto.com)  
TEL; 67840663  
FAX: 67840692

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 19 October 2020 9:03 AM

**To:** peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>

**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

**Without Prejudice**  
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,533.00</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 / 6271 0196 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>

**Sent:** Thursday, 15 October 2020 2:47 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Dear Sir

We not prepare to accept the rental for \$321.00 only accept at \$749.00

Please let us have your reply soon.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

Email : [peggy@nphauto.com](mailto:peggy@nphauto.com)

TEL; 67840663

FAX: 67840692

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 15 October 2020 2:19 PM

**To:** peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>

**Subject:** Your Ref: TP0028/08/20 (SLR7329U) // LKK Ref: CC4/ASM20008754/Upa3 [ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020]

Your Ref: **TP0028/08/20 (SLR7329U)**

LKK Ref: CC4/ASM20008754/Upa3

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SDM 9119S(AXA) AND SLR 7329U ON 18/08/2020**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,103.00
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 321.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 3,426.00</b>

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 / 6271 0196 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)