

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2008-063

Your Ref : GBE742S

Date : 08.September 2020

LONPAC INSURANCE BERHAD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9624A AND GBE742S ON 14/08/20 01:00 PM ALONG 535 WOODLANDS DRIVE 14 CARPARK DRIVEWAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,088.32
2.	Loss of Rental for <u>8</u> days @ \$ <u>96.30</u> per day	\$	770.40
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,866.21

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9624A and GBE742S along 535 WOODLANDS DRIVE 14 CARPARK DRIVEWAY on 14/08/20 01:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of September 2020

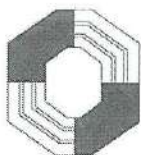
Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC000/023546

DATE : 09 JUNE 2021

DISCHARGE VOUCHER

I/We, TRANS-CAB SERVICES PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBE 742S the sum of Singapore Dollar Three Thousand Five Hundred Seventy Seven and Cents Twenty Seven Only (\$3,577.27) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE 742S and SHD 9624A on 14 August 2020 along 535 WOODLANDS DRIVE 14 CARPARK DRIVEWAY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SIN MEI INDUSTRY AND/OR CHAI CHOON POH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Ray



.....
Signature of vehicle owner/Date

Amanda Ray 09/06/21

.....
Name of vehicle owner /Date

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: LONPAC INSURANCE BERHAD THE CONCOURSE #17-04/07 300 BEACH ROAD 199555 Singapore ATTENTION:	INVOICE NO. : INV2008-214 DATE : 31. August 2020 REFERENCE NO : AAD2008-063 TERMS : DUE DATE : 31. August 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9624A; DOA 14.08.20(PART-BY-PART-20)	1	3,088.32	3,088.32

Total SGD Excl. GST :	2,886.28
7% GST :	202.04
Total SGD Incl. GST :	3,088.32

****** THREE THOUSAND EIGHTY EIGHT AND THIRTY TWO SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

08 September, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 14/08/20 01:00 PM at 535 WOODLANDS DRIVE 14 CARPARK DRIVEWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9624A. The taxi was hired to KOK MON KIT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

14-08-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2008-063	Accident Date 14-08-2020
8/14/2020 14:55	8/21/2020 11:00	SHD9624A

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Aug 2020 / 15:55:57

Receipt Date/Time : 14 Aug 2020 / 15:55:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200814-002925

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
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Result of Insurance Enquiry - GBE742S

As at 14 Aug 2020/13:00:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - GBE742S
Enquiry Fee
20200814155553257230

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

554827XXXXX5467	eNETS Credit Card		7.45
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Total			7.45
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Cash Change			0.00
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Tendered Amount			7.45
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Excess Refundable Amount			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 28 April 2021 11:49 AM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; MT_Claim_SG; Su Li (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - 19/20/20/VC000/023546) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

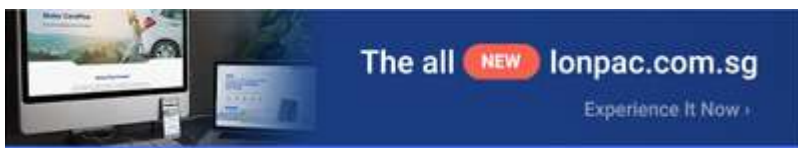
Lonpac External - Confidential

Dear Cecilia

Ok thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 28 April 2021 11:46 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - 19/20/20/VC000/023546) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Dear Kenny,

Yes sure, will offer TP based on 5 days first. If unacceptable, will seek instruction from you again.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 28 April 2021 11:12 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - 19/20/20/VC000/023546) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Lonpac External - Confidential

Dear Cecilia

Can you try to resolve the matter at 5 days instead of 6?

Thank you.

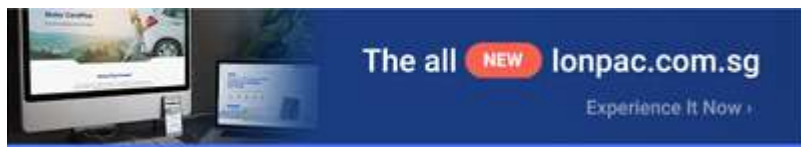
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 23 April 2021 4:27 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - 19/20/20/VC000/023546) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

WITHOUT PREJUDICE

Dear Kenny,

TP reject offer, proposed as follow due to accident happen on 14/8/20 (Friday), accident crossover Sat and Sunday.

Cost of Repair : \$3,088.32

Loss of Rental : \$577.80 (\$96.30 x 6 days – 3 days (crossover weekend) + 3 days surveyor recommended)

LTA : \$7.45

Total \$3,673.57

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Kindly let us have your approval / instruction.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Monday, 29 March 2021 2:41 PM

To: Cecilia Chong (LKK Auto)

Cc: Admin A ; MT_Claim_SG ; Su Li (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - 19/20/20/VC000/023546) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

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Dear Cecilia

Noted with thanks.

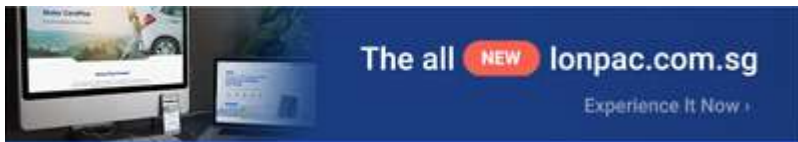
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, 29 March 2021 1:59 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Dear Kenny,

We are pending for TP acceptance on the offer.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Tuesday, 16 March 2021 5:14 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Lonpac External - Confidential

Dear Cecilia

Appreciate if you can update us whether this Direct Settlement case has been resolved?

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Friday, 16 October 2020 11:49 am

To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Lonpac External - Confidential

Dear Cecilia

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Cecilia Chong (LKK Auto)
Sent: Saturday, 10 October 2020 11:56 am
To: KENNY LIM CHING GHEE ; Su Li (LKK Auto)
Cc: Admin A ; MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Lonpac Ref: **TBA**

LKK Ref: CC3/LPC20008753/Kgs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 21/08/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI REVERSED HIT ONTO TPV. Liability is not in our driver's favour.

Summary to offer to third party repairer, “TRANS-CAB AUTO SERVICES PTE LTD” is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,501.29	\$ 3,088.32
2. Loss of Rental (8days x \$96.30)	\$ 770.40	\$ 288.90 (3days x \$96.30)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 13,279.18	<u>\$ 3,384.67</u>

**02days recommendation for repair + 1PRS = 3days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE

Sent: Tuesday, 8 September 2020 11:22 AM

To: Su Li (LKK Auto)

Cc: Admin A ; Cecilia Chong (LKK Auto) ; MT_Claim_SG

Subject: RE: Direct Settlement - Accident Involving GBE 742S (OI : LPC - TBA) AND SHD 9624A (TP : LKK REF - CC3/LPC20008753/Kgs3) on 14/08/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment.