

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2008-068

Your Ref : SCM1234G

Date : 07.September 2020

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5344P AND SCM1234G ON 17/08/20 08:00 AM ALONG UPPER SERANGOON ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,119.50
2.	Loss of Rental for <u>4</u> days @ \$ <u>95.04</u> per day	\$	380.16
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,707.15

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5344P and SCM1234G along UPPER SERANGOON ROAD on 17/08/20 08:00 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of September 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00056512007 Claim No : SNM20D202917C02/SCM1234G/TOHHS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$4,630.00  
DOLLARS FOUR THOUSAND SIX HUNDRED AND THIRTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &amp; final settlement of all claims, costs &amp; disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5344P

Insured Vehicle No. : SCM 1234G

Date of Loss : 17/08/2020

Place of Accident : UPPER SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG BOON LIN

Driver Name : TAN MOI ING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,630.00
	=====
TOTAL . . . . .	S\$ 4,630.00
	=====

Claimant Name: TRANS-CAB SERVICES PTE LTD

NRIC No : 2XXXXX878K

Signature :

f.



Date :

31 MAR 2021

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2008-208 <b>DATE</b> : 20. August 2020 <b>REFERENCE NO</b> : AAD2008-068 <b>TERMS</b> : <b>DUE DATE</b> : 20. August 2020 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5344P; DOA 17.08.20(LUMP SUM-20)	1	4,119.50	4,119.50

<b>Total SGD Excl. GST :</b>	<b>3,850.00</b>
<b>7% GST :</b>	<b>269.50</b>
<b>Total SGD Incl. GST :</b>	<b>4,119.50</b>

**\*\*\*\* FOUR THOUSAND ONE HUNDRED NINETEEN AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

07 September, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 17/08/20 08:00 AM at UPPER SERANGOON ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5344P. The taxi was hired to TONG CHEE HIONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

17-08-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2008-068	<b>Accident Date</b> 17-08-2020
8/17/2020 08:00	8/20/2020 11:30	SHC5344P

  
Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Aug 2020 / 11:31:03

Receipt Date/Time : 17 Aug 2020 / 11:31:03

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200817-001288

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKN9433X				
As at 17 Aug 2020/08:05:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SKN9433X Enquiry Fee 20200817113007782484	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLF2764S				
As at 14 Aug 2020/14:50:00				
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
2	Insurance Enquiry - SLF2764S Enquiry Fee 20200817113007911680	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SCM1234G				
As at 17 Aug 2020/08:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - SCM1234G Enquiry Fee 20200817113008026002	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLF1661L				
As at 15 Aug 2020/20:00:00				
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
4	Insurance Enquiry - SLF1661L Enquiry Fee 20200817113008131723	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 22 January 2021 3:48 PM  
**To:** nggeoksoon@yahoo.com.sg  
**Subject:** ACCIDENT INVOLVING SCM 1234G AND SHC 5344P ON 17/08/2020

**Our Ref:** CC3/CTI20008752/Kes3

22 JAN 2021

**NG BOON LIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCM 1234G AND SHC 5344P ON 17/08/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident video and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*



## Asher Sng (LKKAUTO)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 29 March 2021 4:03 PM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/SCM1234G/TOHHS) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

LKK REF - CC3/CTI20008752/Kes3  
CTI REF - SNM20D202917/C02/SCM1234G/TOHHS

Dear Sirs

We refer to the above matter.

You may proceed to resolve the claim at \$4,634.59 and up to \$4,364.63.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Alfred Toh  
**Sent:** Monday, March 29, 2021 3:46 PM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/SCM1234G/TOHHS) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

LKK REF - CC3/CTI20008752/Kes3  
CTI REF - SNM20D202917/C02/SCM1234G/TOHHS

Dear sirs

We refer to our earlier email.

Please withhold the offer at this juncture.

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Alfred Toh

**Sent:** Monday, March 29, 2021 3:41 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/SCM1234G/TOHHS) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

**LKK REF - CC3/CTI20008752/Kes3**

**CTI REF - SNM20D202917/C02/SCM1234G/TOHHS**

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$4,634.59.

1. Cost of Repairs (with GST)	\$ 30,003.80	\$ 4,119.50
2. Loss of Rental (4days x \$95.04)	\$ 380.16	\$ 332.64 (3.5days x \$95.04)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 30,591.45	\$ 4,634.59

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, March 26, 2021 11:50 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/4/AT) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

Hi Sir,

We refer to the email dated 26/02/21.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 26 February 2021 3:50 PM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/4/AT) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

Your ref : SNM20D202917

Our ref : CC3/CTI20008752/Kes3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured change lane and hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$4,634.63 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 30,003.80	\$ 4,119.50
2. Loss of Rental (4days x \$95.04)	\$ 380.16	\$ 332.64 (3.5days x \$95.04)
3. Loss of Income (4days x \$50)	\$ 200.00	\$ 175.00 (3.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 30,591.45	<b>\$ 4,634.63</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Monday, 24 August 2020 9:28 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; ctwintergreen <[ctwintergreen@yahoo.com.sg](mailto:ctwintergreen@yahoo.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SCM 1234G (OI: SNM20D202917C02/4/AT) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

**LKK REF - CC3/CTI20008752/Kes3**

**CTI REF – SNM20D202917C02/4(at)**

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

**NOTICE :**

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**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Friday, August 21, 2020 5:19 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SCM 1234G (OI : CTI - TBA) and SHC 5344P (TP : LKK REF - CC3/CTI20008752/Kes3) on 17/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5344P at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)