

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 25 August 2020 9:30 AM  
**To:** Celine Fong (LKKAUTO); Pauline Tham  
**Cc:** Claims Dept of CTI; Chong Boon Sen; SUR; Admin-D (LKKAUTO); assignments  
**Subject:** RE: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD  
**Attachments:** PRELI ADVISED.pdf

Dear Pauline,

Enclosed preliminary revised of vehicle SJZ 9799P  
Date of survey: 24/8/20  
Number of days (estimated) : 5 days

**Kindly create claim in merimen**

**BMW 640I G.COUPÉ**  
**2014, 2979cc**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>  
**Sent:** Thursday, 20 August 2020 12:59 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Thursday, 20 August 2020 12:20 PM  
**To:** Nitha <[nitha@movs.com.sg](mailto:nitha@movs.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; [keong@movs.com.sg](mailto:keong@movs.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD

**Without Prejudice**

Hi Nitha

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

Dear LKK

Please proceed for survey.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Nitha <[nitha@movs.com.sg](mailto:nitha@movs.com.sg)>  
**Sent:** Thursday, August 20, 2020 11:26 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; [keong@movs.com.sg](mailto:keong@movs.com.sg)

**Subject:** RE: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD

Dear Pauline ,

Kindly assign LKK and please advise us on the liability.

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Pauline Tham [<mailto:paullne.tham@sg.cntaiping.com>]

**Sent:** Thursday, 20 August 2020 11:04 AM

**To:** 'Nitha'; [keong@movs.com.sg](mailto:keong@movs.com.sg)

**Cc:** Claims Dept of CTI; Chong Boon Sen

**Subject:** RE: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD

#### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chong Boon Sen

**Sent:** Thursday, August 20, 2020 10:44 AM

**To:** 'Nitha' <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>; [keong@nova.com.sg](mailto:keong@nova.com.sg); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202934/SFS5868J/THAMYL / FW: TP CLAIMS - SJZ9799P AGAINST SFS5868J DOA 18/08/2020 AT HOLLAND ROAD

Dear Pauline,

Please conduct PRS for SJZ9799P.

Note: officer in charge – Pauline Tham.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Nitha <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>  
**Sent:** Thursday, August 20, 2020 10:34 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [keong@mova.com.sg](mailto:keong@mova.com.sg)  
**Subject:** TP CLAIMS - SJZ9799P AGAINST SF55868J DOA 18/08/2020 AT HOLLAND ROAD

Dear All,

Kindly advise on the liability and assign surveyor.

Thank you,  
Best Regards,  
*Nitha*  
Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

