

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 20 August 2020 12:22 PM
To: Irene Tay
Cc: SUR; assignments
Subject: RE: O/R : SNM20D202910/GBC39ATAYHP - Notice to inspect our client's vehicle SMP3356R- Accident involving SMP3356R and GBC39A on 14.8.2020

Dear Irene,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 20 August 2020 10:58 AM
To: kangcar@singnet.com.sg
Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: O/R : SNM20D202910/GBC39ATAYHP - Notice to inspect our client's vehicle SMP3356R- Accident involving SMP3356R and GBC39A on 14.8.2020

Dear Sir/Mdm (LKK),

Please get your surveyor to liaise with KANG CAR to survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Thursday, August 20, 2020 10:23 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM20D202910/GBC39ATAYHP - Notice to inspect our client's vehicle SMP3356R- Accident involving SMP3356R and GBC39A on 14.8.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please appoint **Adrian Ling** to conduct pre-repair survey on our client's vehicle. The vehicle is now at our workshop pending survey.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Thu Aug 20 2020 08:30:27 GMT+0800 (Singapore Standard Time) Irene Tay <irene.tay@sg.cntaiping.com> wrote:

----- Original Message -----

Enclosed herewith the list of surveyors.

Please revert.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, August 19, 2020 10:57 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; kangcar@singnet.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D202910/GBC39ATAYHP - Notice to inspect our client's vehicle SMP3356R- Accident involving SMP3356R and GBC39A on 14.8.2020

Dear Irene,

Please conduct PRS for SMP3356R.

Note : officer in charge – Irene Tay 63896192.

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Wednesday, August 19, 2020 5:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>; Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Notice to inspect our client's vehicle SMP3356R- Accident involving SMP3356R and GBC39A on 14.8.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Our clients' motor vehicle SMP3356R that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle GBC39A, we hereby give you notice to inspect our clients' damaged motor vehicle at our premises/workshop. If your representative/surveyor does not inspect our clients' damaged motor vehicle within the next two(2) days, we shall proceed to repair our clients' damaged motor vehicle without any further notice and our clients will thereafter look to

you/your insured for the repair costs. This is without prejudice to our clients' claim for damages, loss of use and incidental loss.

We enclose herewith our estimate cost of repairs and our clients' accident report for your reference.

Please let us have your list of panel surveyors for our consideration.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071