

SM AUTOMOTIVE

Our Ref : SJH1464C
Your Ref : GBG1206G
Date : 04th September 2020

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SJH1464C & GBG1206G AT BKE TOWARDS SLE BEFORE MANDAI
EXIT ON 20.08.2020 @ 07:25HRS**

We are instructed by **WU XUEJUN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJH1464C** was damaged by vehicle **GBG1206G** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 4,800.00
2) Loss of Rental for 5 days	\$ 900.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 5,707.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 5,707.45** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

20.8.2020 @ 0725ha

Involving Vehicles

SJH1464C x GBG1206G

Along

BKE towards SLE before Mandai exit

I/We, the registered owner/driver of vehicle registration no: SJH1464C
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Wu Xuejun

NRIC No.:

G0806759M

Date:

20.8.2020

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00058082000

Claim No : SNM20D202964

Claimant : WU XUE JUN

Amount : S\$5,307.45

DOLLARS FIVE THOUSAND THREE HUNDRED SEVEN AND CENTS FORTY
FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SJH 1464C

Insured Vehicle No. : GBG 1206G

Date of Loss : 20/08/2020

Place of Accident : BKE TWDS SLE BEFORE MANDAI EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KENZO LIGHTING CONSULTANT PTE LTD

Driver Name : GUANG KOK TONG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,800.00
(3) Loss of Use/Rental/Earning	S\$	500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	5,307.45
		=====

Claimant Name : WU XUE JUN

NRIC No : GXXXX759M

Signature : _____



Date : _____

8.12.2020

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: WU XUEJUN

Invoice No : SMP12009-0051

Date : 4-Sep-20

Date of Accident : 20-Aug-20

Vehicle No. : SJH1464C

Model Type : TOYOTA AXIO

Descriptions		Amount
Lump Sum Repair Cost		4,800.00
Total		4,800.00

(SGD) Dollars: FOUR THOUSAND AND EIGHT HUNDRED ONLY





EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 9234 5563 (Lester)

SJH1464C SM

UEN: 201724540N

VEHICLE RENTAL AGREEMENT

Invoice: _____

HIRER'S PARTICULARS

Name: Wu Xuejun

NRIC/Passport No: G0806759M

Address: BK 217 Jurong West St 81
#07-22 S(640817)

Driving Licence No: _____

Date of Birth: 02.03.1989

Tel: _____ Mobile: 9468-1665

Vehicle No: SJR4783J Honda Accord

Non-Waiver Excess: \$4,000

Duration: _____

Date & Time OUT: 20.8.2020 @ 0925hrs

Date & Time IN: 24.8.2020 @ 1730hrs

Chargeable Rates				Amount
<u>5</u>	Days	@	\$ <u>180</u>	<u>900</u>
	Weeks	@	\$	
	Months	@	\$	

Deposit: SGD\$

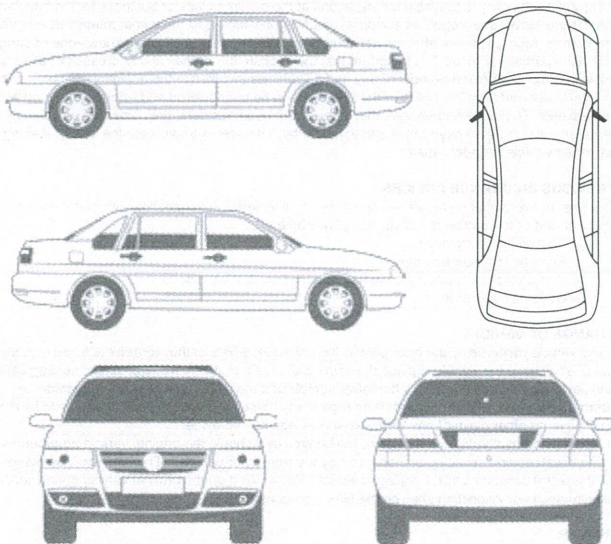
Subtotal: SGD\$ 900

Total Charge(SGD\$): 900

Additional Remarks:

* claims

Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

PETROL LEVEL (*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out: _____ Mileage In: _____

Payment Records:

Cash / Nets / Credit Cards

Reference: _____

Staff:

Hirer's Signature:

[Signature]

I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Aug 2020 / 08:50:25

Receipt Date/Time : 20 Aug 2020 / 08:50:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200820-000286

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBG1206G

As at 20 Aug 2020/07:25:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Insurance Co: LIBERTY INS P L

1 Insurance Enquiry - GBG1206G

Enquiry Fee

20200820084912574864

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

434921XXXXXX0206

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



ACCIDENT INVOLVING GBG 1206G AND SJH 1464C ON 20/08/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon 9/14/2020 2:33 PM

To: info@kenzolighting.com <info@kenzolighting.com>

Our Ref: CC6/CTI20008739/Aes3

14 SEPT 2020

KENZO LIGHTING CONSULTANT PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 1206G AND SJH 1464C ON 20/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: SNM20D202964/C02/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST
GBG1206G DOA:20.08.2020 *** LKK REF: CC6/CTI20008739/Aes3n2

Pauline Tham <pauline.tham@sg.cntaiping.com>

Thu 11/5/2020 4:18 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Hi Asher,

Please offer as proposed by you as follows :

Amount Revised

\$ 4,800.00

\$ 500.00 (5days x \$100)

\$ 7.45

\$ 5,307.45

Please reply favorably

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, October 20, 2020 2:51 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: O/R: SNM20D202964/C02/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G
DOA:20.08.2020 *** LKK REF: CC6/CTI20008739/Aes3n2

Lod.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 20 October 2020 2:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G DOA:20.08.2020 *** LKK REF: CC6/CTI20008739/Aes3n2

Your ref : SNM20D202964

Our ref : CC6/CTI20008739/Aes3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SM AUTOMOTIVE**" at **\$5,307.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 14,632.60	\$ 4,800.00
2. Loss of Rental (5days x \$180)	\$ 900.00	\$ 500.00 (5days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,540.05	\$ 5,307.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, October 18, 2020 10:03 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; sm automotive <sm_automotive@hotmail.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G
DOA:20.08.2020 *** LKK REF: CC6/CTI20008739/Aes3n2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Please check and reply.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Friday, 16 October 2020 5:05 PM

To: sm automotive; SUR; Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G

DOA:20.08.2020

Importance: High

[Confidential]

Without Prejudice

Dear LKK

Please check what happen and reply to SM automotive.

Dear Sukyi

Since LKK is doing direct settlement with SM automotive.

Please direct your case to them as we do not have any details.

Kindly wait for them to reply you or call them at 6847 1467.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, October 16, 2020 10:37 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G

DOA:20.08.2020

Without Prejudice -gentle reminder

Hi Pauline

Refer to above mentioned, we would like to seek your kind assistance to assist us to approve the mandate to LKK Auto Consultants for them to make an offer to close a case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive

Sent: Friday, October 9, 2020 11:11 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: SNM20D202964/GBG1206G/THAMYL / RE: SJH1464C CLAIMING AGAINST GBG1206G DOA:20.08.2020

Without Prejudice

Hi Pauline

Refer to above mentioned, we would like to seek your kind assistance to assist us to approve the mandate to LKK Auto Consultants for them to make an offer to close a case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276