

## Su Li (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 4 September 2020 8:37 AM  
**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI  
**Subject:** oi report - RE: SNM20D202964/GBG1206G/THAMYL / FW: Direct Settlement - Accident Involving GBG 1206G (OI : CTI - TBA) and SJH 1464C (TP : LKK REF - CC6/CTI20008739/es3) on 20/08/2020  
**Attachments:** GBG1206G - oi report.PDF

Hi Suli

Oi report attached for your view.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Chong Boon Sen  
**Sent:** Friday, August 21, 2020 9:15 AM  
**To:** suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D202964/GBG1206G/THAMYL / FW: Direct Settlement - Accident Involving GBG 1206G (OI : CTI - TBA) and SJH 1464C (TP : LKK REF - CC6/CTI20008739/es3) on 20/08/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D202964/GBG1206G/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, August 20, 2020 3:12 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG 1206G (OI : CTI - TBA) and SJH 1464C (TP : LKK REF - CC6/CTI20008739/es3) on 20/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJH 1464C at M/s SM AUTOMOTIVE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**  
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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