

Borneo Motors (Singapore) Pte Ltd

Inchcape Bodycare Centre Level 4, Inchcape Centre 2 Pandan Crescent Singapore 128462 Tel: +65 6631 1855/1500 Fax: +65 6872 7260

www.borneomotors.com.sg

Our Ref: BMS2020/10/PD0741/DS(SM)
Your Ref: CC4/III20008733/Eps3

23 Oct 2020 BY HAND (INS COPY)

M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn: Hsiao Tong
Dept: Motor Claims

RE: ACCIDENT INVOLVING SJV3846Y AND SHC3155G ON 19 Aug 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

C. Excess - E. Loss of Rental - \$642.00 (\$80.25x8days)	D. Loss of Use - F. Others -
G. Medical ClaimsUndertake By Claimant	Total Claim - \$16,235.09

We would appreciate if you could revert to us with an offer to settlement within <u>8 working weeks</u> as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice
 (X) Discharge Voucher
 (✓) Car Rental Invoice/Agreement
 (X) Original Photograph X
 (✓) GIAS/Police Report/s
 (X) Original/Photocopy Survey
 (✓) Certificate of Insurance
 (X) LTA Search Fees
 (✓) Letter of Authority
 (X) Medical Receipt

Cheque is to be made payable to <u>BORNEO MOTORS (SINGAPORE) PTE LTD</u> & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenguiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING	SJVJR467 and	CHC31556 on	19. f. 2020.
6	Own vehicle's number	Other vehicle's number	Date of accident
along Simei	entrance to	PIE -	
BY THE LETTER OF AUTH		Yeo Chiaw Lolder & (IC/Passport/Company Regis	
of BILK 124 Stran	ci H / #07-366 Address of Policy Holde	strong.	anony nomber
owner of Vehicle Regist (SINGAPORE) PTE LTD (I having its registered office at	tration No. STV3 F46Y	hereby appoint BO a company incorporated	in Singapore and
To submit, resolve *party/parties to the *party/parties or alte by *me/us and pay the *party/parties or alte *party/party/parties or alte *party/party/parties or alte *party/part	e and make any claims was accident and under the interpretation of the compulsory excess in resident (loss and damage).	which *I/we may have nsurance *policy/policies Policy number	against the other taken up by such taken up
payment to be made	s) due in respect of any sue by way of Cheque in favour treceipt and discharge there	of BORNEO MOTORS (and damage, such SINGAPORE) PTE
For any of the purported relation thereto.	ose aforesaid, to execute, si	gn and deliver all docum	ents whatsoever in
4. Generally do all such	n acts as it shall deem neces	sary for the purpose of set	ttling such claim.
*I/We hereby declare that all on *my/our behalf shall be as same had been done or exe and confirm, all acts, instru- powers hereby conferred.	s good valid and effectual to cuted by *me/us in *my/our	all intents and purposes wown proper person(s) and	hatsoever as if the
*I/We hereby further declaring trevocable.	are that the letter of au	thority hereby conferr	ed shall remain
*I/We further confirm that t constitute the full discharge of	he acceptance by BMS of of *my/our claim(s) in respect	the settlement amount i	n respect of such
IN WITNESS WHEREOF, *I. the month	/we have hereunto to set *m Year 20	y/our hand and sign this_	29 ° of
Slan EL REMA	184		
Signed & Delivered By		Witness By:	
(To be sign by the policy hold **Please stamp the company chop is vehicle registered under a company	for	,	
			*delete as appropriate

- A



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20080285 Claimant Ref: SJV 3846Y

We/I,BORNEO MOTORS (S) PTE LTD ("the workshop") have the appointed Surveyor of India International Insurance Pte Ltd of Surveyor) with respect to the amount claimed for S\$15,59 use/rental), S\$ (search fee), vehicle no. SJV3846Y that was on19/08/2020 (date) at SIMEI ENTRANCE TO PIE vehicle). This is pursuant to the inspection conducted on20/08/2020 (date) at and20/08/2020 (date) at SIMEI ENTRANCE TO PIE vehicle).	LKK Auto Cor 3.09 (repair co s damaged pursua (location) involvate) at "the workshop	usultants Pte Ltd (name lest), S\$ 642.00 (loss of lest), stop of lest to the accident which occurred ving vehicle no. SHC3155G (insured lest).
We/I confirm that we/I are/am authorized by the owner MATTH claimant") of vehicle no. <u>SJV3846Y</u> to make the claim as set out in the the matter on his/her behalf in a manner that we/I deem fit. We/I en party claimant".	above paragraph a	and we/I have full authority to settle
We/I further confirm that we/I will indemnify India International Insural they will or have already incurred in the event that "the third party further claim against the former for any loss and expenses suffered of use pursuant to the damage to SJV3846Y (vehicle no.) as a result	claimant" after the	above said agreement lodges a
We/I confirm that the agreement reached above is in full and final pursuant to the accident and that further this settlement is reached or basis.		
This agreement is subject to the application of Singapore law and the dispute arising out of the same.	Singapore Courts h	nave exclusive jurisdiction over any
We/I authorize you to pay the total amount of S\$ 16,235.09 to BC	RNEO MOTOR	S (S) PTE LTD
Dated this 17 day of NOVEMBER 20 20		
CLAIMANT: Signature: Signed by "the workshop" (with chop)	WITNESS: Signature:	Signed by appointed Surveyor
Name: Ingda Tan	Name:	LKK Auto Consultants Pte Ltd
NRIC:	NRIC:	199607198R
Address: BORNEO MOTORS (SINGAPORF) PTE LTD INCHCAPE BODYCARE CENTRY LEVEL 4 ADMIN OFFICE, INCHCAPE CENTRE 2 PANDAN CRESCENT	Address:	51 Ubi Avenue 1 #01-25 Paya Ubi Ind. Park S(408933)
Nationality: SHOAPORE 126462	Nationality:	
Occupation:	Occupation:	

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises



Co Reg No : 196700086Z GST Reg No : MR-8500000-9

TAX INVOICE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Lt

Online Service Booking:

Toyota Bodycare Centre

17 Ubi Road 4 Singapore 409611 Tel no.: 6631 1188

Account No Account Detail Customer Detail S1000006/ICIII1 Mr Matthias Yeo Chiow Leng (Yang Zhaolong) India International Insurance P L 124 Simei Street 1 64 Cecil Street Document No #07-366 #06-02 IOB Building 39011004 Singapore 520124 Singapore 049711 Attn: Motor Claims Dept Document Date Mobile: 96898085 03/09/2020 Year Make Model Reg Date Veh Reg No Kilometers WIP No Order No/Remarks 19 MWYQKT E4 NSP170R 13/01/2020 SJV3846Y 7785 20248 67/TP/SJV3846Y Chassis No. Engine No Terms Service Engineer Vehicle In Collected On MHFZ28H3100067595 2NRX531956 60 Sam San Joi 20/08/2020 8.15 03/09/2020 14.03 Cd Job/Parts Description Qty. Unit Price Disc % Amount 29 6 T21000-20 SIKA 182010 SIKA TACK GO! 1.00 108.00 108.00 (BLA 7 30 T21000-22 SIKA 207. G+P ADHESIVE PRIMER 1.00 200.00 200.00 SPC507-0D014 17 31 8 BACK SENSOR (1D4, SILVER ME) 1.00 172.40 172.40 32 S58307-0D320 PANEL, LAMP LOWER 1.00 433.60 433.60 33 0 S64716-0D170 CO COVER, DECK TRIM, RR 1.00 154.10 154.10 34 1 S64421-0D010 TRAY, LUGGAGE COMPAR 1.00 323.10 323.10 35 2 T89997-30100 ANTENNA, ELECTRICAL 1.00 72.00 72.00 36 3 \$69285-0D080 HANDLE, PULL 1.00 26.10 26.10 37 4 S52162-0D050 PLATE, RR BUMPER, NO 1.00 20.80 20.80 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of 14,572.98 Customer's Signature Change Summary Total **Borneo Motors** Please acknowledge receipt of vehicle Parts 5,627.80 GST 7.00% 1,020.11 Labour 8,412.00 0.00 Materials 533.18 Less Lubrication/Fluid 0.00 Others 0.00 15,593.09 Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 428267708

TO SECURITY GUARD

4221708

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 03/09/2020 TIME 14:04

VEHICLENO SJV3846Y

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD







Co Reg No : 196700086Z GST Reg No : MR-8500000-9

TAX INVOICE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Lte

Online Service Booking:

www.toyota.com.sg

Toyota Bodycare Centre 17 Ub1 Road 4 Singapore 409611 Tel no.: 6631 1188

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PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 42826707

TO SECURITY GUARD

4221707

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

03/09/2020 DATE 14:04 TIME

SJV3846Y **VEHICLE NO**

> SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD







Co Reg No : 196700086Z GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:

www.toyota.com.sg Toyota Bodycare Centre 17 Ubi Road 4 Singapore 409611 Tel no.: 6631 1188

Account Detail				Account No				Customer Detail			
	64 C #06- Sing	a International Ins Secil Street -02 IOB Building Japore 049711 is Motor Claims Dep		Document N	11004			i Street 1 e 520124	ow Leng (Yang Zhaolong)	
Yea	r	Make Model	Reg Date	Veh Reg No	K	ilometers	W	IP No	Order No.	/Remarks	
19	MWY	YQKT E4 NSI	P170R 13/01/2020	SJV3846Y		7785	2	0248	67/TP/	/SJV3846Y	
Cha	issis l	No Engine I	Jo	Terms	Serv	rice Engineer	Ve	ehicle In	Collected	On	
HF	Z28	н3100067595	2NRX531956	60 S	Sam San	Joi	20/	08/2020 8	.15 03/0	09/2020 14.03	
E	Cd	1.4810	Job/Parts Descr	iption		10.31	Qty	Unit Price	Disc %	Amount	
2 3 4 5 6 7	Z S B B B	BP-SUNDRY-AI SUNDRIES TP CLAIM TP-SHC3155G ACC DATE:19/08/2020 DRIVE IN:20/08/2020 DATE-IN:20/08/2020 DATE SURVEY:20/08/2020 NO OF REPAIR DAYS:9 DAYS BY:STEVE(LKK) PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE 0619 PER PANEL APPLICATION ON REAR ACCIDENT AREAS BP-LAB2 DRILL HOLE & INSTALL REAR REVERSE SENSOR * BP-LAB2 CHECK LIGHTING & CONDUCT WATER LEAK TEST * BP-SLANT SUPPLY SEALANT (NETT) - TAILGATE, REAR EN D PANEL BP-LAB2 TRANSFER & INSTALL COMPONENTS TO NEW DOO * R BP-LAB2 REPLACE & INSTALL REAR WINDSCREEN GLASS *							183.18 180.00 180.00 160.00 360.00		
9	B B	ILM BP-LAB2 R BP-LAB2 R H AND TRIMMIN	NSTALL REAR WINDS EMOVE & INSTALL R EMOVE & INSTALL R G TO ASSIST REPAI authorised workshop to main (whichever comes first) to e	EAR REVERS EAR SEAT, C R	SE CAMER. CARPET, G.	A * ARNIS *				350.00 180.00 720.00	
		For & on behalf of Borneo Motors	Customer's Signa	ture	Cha	inge Summary		Total			
			Please acknowledge recei	M M	arts abour laterials ubrication/Flu thers	id		Less			
						Amount Due					

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 42262706

TO SECURITY GUARD

4221706

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 03/09/2020 TIME 14:04

VEHICLENO

SJV3846Y

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD





POPULAR RENT A CAR PTE LTD

501 Guillemard Road Singapore 399840 Tel: 6742 8888 | Fax: 6743 3003 Co Reg No: 199608195Z GST Reg No: 19-9608195-Z



: INV20100202

: 19/10/2020

: 19/10/2020

: R20080074

: AIGTP

: S019 GINA YAO

Invoice No.

Due Date

VHA No

Sales ID

Referral ID

Invoice Date

Tax Invoice

Mr MATTHIAS YEO CHIOW LENG

BLK 124 SIME! ST 1 #07-366

Singapore 520124

Attn: MATTHIAS YEO CHIOW LENG

Ref: INSURED VEHICLE NO. SJV3846Y

B-A MCUBED VELOCIE NO. CINDOA

Description Amount(S\$

Rental for 8 Days @ S\$75.00 per Day

600.00

Vehicle No : SLB4059C

Vehicle Description : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT

Rental Period : 21/08/2020 08:50 to 29/08/2020 08:50

Subtotal: S\$ 600.00

GST 7.0%: S\$ 42.00

Total amount payable: \$\$ 642,00

IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to POPULAR RENT A CAR PTE LTD.
- Please write the vehicle and invoice number on the reverse of your cheque.

This is a computer generated document. No signature is required,

POPULAR RENT A CAR PTE LTD

501 Guillemard Road Singapore 399840 Tel: 6742 8888 | Fax: 6743 3003

Co Reg No: 199608195Z GST Reg No: 19-9608195-Z



VEHICLE RENTAL AGREEMENT

No. R20080074

Date: 21 Aug 2020

HIRER'S PARTICULARS

Name (as in I/C) : MATTHIAS YEO CHIOW LENG

NRIC/Passport No : S7839681D

Gender : Male

Address (Res) : BLK 124 SIMEI ST 1

#07-366

Singapore 520124

Driving Lic. No. : S7839681D Passing Date : 28/07/2006 Date of Birth : 31/12/1978

Res / Office Tel : 96898085 : +6596898085 Mobile

Hirer is driver : Yes

DRIVER'S PARTICULARS

Name (as in I/C) : -NRIC/Passport No : -Gender Address (Res) Driving Lic. No Passing Date Date of Birth Res / Office Tel Mobile

ADDITIONAL DRIVER'S PARTICULARS

Name (as in I/C) : -NRIC/Passport No : -Gender Address (Res) Driving Lic. No Passing Date Date of Birth Res / Office Tel Mobile

VEHICLE PARTICULARS

Vehicle No : SLB4059C

Make & Model : TOYOTA COROLLA ALTIS C

LASSIC 1.6 CVT

Date & Time Out : 21 Aug 2020 | 08:50 Hire Period Expiry : 29 Aug 2020 | 14:00

CDW (Coilision Damage Waiver) : No Malaysia Usage : No

Excess : 1605 | M'sia -

PAYMENT	AMOUNT
Daily	0.00
Weekly	0.00
Monthly	0.00
CDW	0.00
Delivery/Collection Service	0.00
Others	0.00
SUB TOTAL	0.00
GST	0.00
NETT AMOUNT	0.00
SECURITY DEPOSIT	250.00

Payment Mode : Master

Bank : -Expiry : -I.D. : -

Rented out by : GINA YAO Sales ID : 5019

IMPORTANT

- 1. Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- 2. The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
- Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Popular Rent A Car Pte Ltd.
- In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.

24-HOUR ROAD SIDE ASSISTANCE 67415828

Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Popular Rent A Car Pte Ltd in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature

Rented out by Staff Name: GINA YAO

11/17/2020 Merimen e-Claims

Claim Audit

		ΓRAIL								
	On	Audit	Remarks	Ву						
1	20 Aug 2020 14:31	Clm Dtl Modified	Claimant's Name: -> MATTHIAS YEO CHIOW LENG.							
2	20 Aug 2020 14:31	Clm Veh Model Changed	(205503) TOYOTA SIENTA 1.5 (A).							
3	20 Aug 2020 14:31	Clm Created	Reg No: SJV3846Y. Acct Date: 2020/08/19. Claim Type: TP. Insurer: India International Insurance Pte L d (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi)							
4	20 Aug 2020 14:31	Adj Co Assigned	KK Auto Consultants Pte Ltd (HQ):							
5	20 Aug 2020 14:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/31	[A] Lee Su Li						
6	20 Aug 2020 14:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li						
7	20 Aug 2020 14:32	Label Added	(30653):Direct Settlement.	[A] Lee Su Li						
8	20 Aug 2020 14:32	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li						
9	21 Aug 2020 10:02	Adj Mandate Request	Cur.Req:0.00:PODS: Liability: 100%(BOLA 27) Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG						
10	24 Aug 2020 09:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/31. Mandate Remarks: Agreed to do direct settlement.							
11	24 Aug 2020 09:14	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement.							
12	24 Aug 2020 14:14	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE							
13	16 Sep 2020 15:58	Adj Rpt Initiated								
14	16 Sep 2020 15:58	Clm Dtl Modified	Insured Name: -> Insured ID: -> Claim Conclusion: -> 3.							
15	16 Sep 2020 15:58	Clm Dtl Modified	[PJ Reg. Date: -> 2020/01/13.							
	16 Sep 2020 15:58	Clm Details Notified	[A Li							
17	23 Oct 2020 10:01	Adj Mandate Request	andate Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO U(8days x \$80.25): \$642.00 = Total: \$16,235.09 *Vehicle Model: TOYOTA SIENTA 1.5 (A) K							
18	2020	Adj Mandate Request Cancelled [A] Jaslin Kok Chin Y								
19	23 Oct 2020 11:12	Oct 0 Adj Mandate 0 Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09:Liability: 100%(OI REAR-ENDED TP) *Quantum: (a)CORw/GST: \$15,593.09+ (b)LO [A] Jaslin Reguest Cur.Req:16235.09+ (b)LO [A] Jaslin Reguest Cur.Reguest Cur.Reguest Cur.Reguest C								
20	30 Oct 2020 14:16	Adj Mandate Set	Approved:16235.09.							
Date From Date To Audit Type None Go										
ACT	IVITY									
	ecord									
Mer	rimen E	Billing for this	case - Transaction History							
	ill Ref No		Co Name	Amount						