

Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 19 August, 2020 4:07 PM
To: SUR; assignments
Subject: FW: SNM20D202927/GBC2227K/TANGHL2 - TP CLAIM_SMQ3699X & GBC2227K_DOA: 15/08/2020

Dear LKK

Please arrange for PRS survey of TP vehicle SMQ3699X.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Wednesday, August 19, 2020 1:39 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202927/GBC2227K/TANGHL2 - TP CLAIM_SMQ3699X & GBC2227K_DOA: 15/08/2020

Dear Ben Tang

We would like to appoint LKK Marcus Chua to survey above mention vehicle.

Please revert on liability for above mention claim.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: 19 August 2020 13:38

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202927/GBC2227K/TANGHL2 - TP CLAIM_SMQ3699X & GBC2227K_DOA: 15/08/2020

Dear Sir

We refer to your email dated 19 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

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From: Claims Dept of CTI

Sent: Wednesday, August 19, 2020 12:16 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; motor@hockwah.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202927/GBC2227K/TANGHL2 - TP CLAIM_SMQ3699X & GBC2227K_DOA: 15/08/2020

Dear Ben,

Please conduct PRS for SMQ3699X.

Note : officer in charge Ben Tang 63896175.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Wednesday, August 19, 2020 10:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SMQ3699X & GBC2227K_DOA: 15/08/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBC2227K.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg