

Shiau Chan (LKKAUTO)

From: Guo Qiang (LKKAUTO)
Sent: Tuesday, 24 August 2021 9:59 pm
To: SUR; CS A Team
Subject: 转发: Please send after repair photos - SMJ 4186 P - FINALISATION

发件人: Claims Dept <claims_rar@bifrostauto.com>
已发送: 2021 年 8 月 24 日 21:58:21 (UTC+08:00) Kuala Lumpur, Singapore
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
抄送: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>
主题: Re: Please send after repair photos - SMJ 4186 P - FINALISATION

Dear Ikhwan/Dennis, please send after repair photos.

WITHOUT PREJUDICE

Dear Guo Qiang,

We confirm finalisation at L/S \$2,850.00 with 3 repair days.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 5 Aug 2021, at 12:33 PM, Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
wrote:

Dear Suanne,

Finalize COR \$2850 before GST @ 3 days.
COR subject to insurance approval.
Please provide after repair photos.

Regards,
Guo Qiang

发件人: Claims Dept <claims_rar@bifrostauto.com>
发送时间: 2021 年 7 月 29 日 22:37

收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin A <admin-a@lkkauto.com>

抄送: Joseph Koh <claims@bifrostauto.com>

主题: Re: 2ND REMINDER SMJ 4186 P - FINALISATION

Without Prejudice

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Suanne Tan
Motor Claims Department

On 10 May 2021, at 10:54 AM, Claims Dept <claims_rar@bifrostauto.com> wrote:

Dear Denise / Guo Qiang,

Please confirm finalisation for the above mentioned.

Reattaching marked estimate.

Thank you.

Regards,
Suanne Tan
Motor Claims Department

<SMJ_4186_P_-_MARKED_ESTIMATE.pdf>

On 4 May 2021, at 12:46 PM, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Guo Qiang,

Is this case ready to finalise?

Please confirm COR and repair days.

Thank you.

Regards,
Suanne Tan
Motor Claims Department

<SMJ_4186_P_-_MARKED_ESTIMATE.pdf>