

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 24 September 2021 11:35 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SG5812D - LONPAC (Survey) Our Ref: 19/20/20/VC00/023554 [External General]

Dear Lili,

TP inform that they have escalate the matter to GIA.

Thus, we will proceed to submit WP and close off the case at our end.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 11 August 2021 3:37 PM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: SG5812D - LONPAC (Survey) Our Ref: 19/20/20/VC00/023554 [External General]

### **Lonpac External - General**

Dear Cecilia

Please maintain our offer at 50%.

It was the bus that drove near our insured's vehicle and there is no way the lorry driver will know as it was ahead of the bus.

Let them escalate if they want.

Regards,

## Cecilia Chong (LKK Auto)

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**From:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>  
**Sent:** Wednesday, 15 September 2021 2:33 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)  
**Subject:** RE: YOUR REF: SG 5812D (OUR REF: CC4/LPC20008710/Qga3 ) \*\*\* ACCIDENT INVOLVING XE 9997D & SG 5812D ON 14/08/2020 \*\*\* Our Ref : BUS/08/20/7005/KC

WITHOUT PREJUDICE

Dear Cecilia,

Please be informed that this case has been escalated to GIA for their assessment on liability, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Tuesday, September 14, 2021 1:19 PM  
**To:** Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Cc:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)  
**Subject:** RE: YOUR REF: SG 5812D (OUR REF: CC4/LPC20008710/Qga3 ) \*\*\* ACCIDENT INVOLVING XE 9997D & SG 5812D ON 14/08/2020 \*\*\* Our Ref : BUS/08/20/7005/KC

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**2<sup>ND</sup> REMINDER**

WITHOUT PREJUDICE

Dear Patrick,

Our principal revert to maintained 50% settlement.

Your driver is the one driving near to our insured vehicle and there is no way that our insured driver will know when it is ahead of your bus.

Kindly confirm acceptance.

Thanks