

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 25 August, 2020 7:33 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Cecilia Chong (LKK Auto); Admin A
Subject: RE: SG5812D - LONPAC (Survey) Our Ref: 19/20/20/VC00/023554 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

LPC REF: 19/20/20/VC00/023554
LKK REF: CC4/LPC20008710/Qga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SG 5812D on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 19 August, 2020 1:20 PM
To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: SG5812D - LONPAC (Survey) Our Ref: 19/20/20/VC00/023554 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 19 August, 2020 12:15 PM
To: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) <GohKK2@smrt.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SG5812D - LONPAC (Survey) Our Ref: 19/20/20/VC00/023554 [External General]

Lonpac External - General

Without Prejudice

Dear Kok Khoon

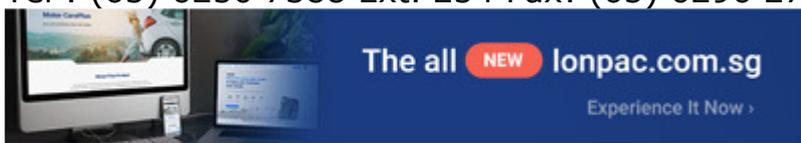
You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear LKK

Pls arrange TP survey.

Thank you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [<mailto:GohKK2@smrt.com.sg>]
Sent: Wednesday, 19 August 2020 11:51 AM
To: ONG LI LI <llong@lonpac.com>
Subject: FW: SG5812D - LONPAC (Survey)

Hi,

Kindly arrange to survey the vehicle **SG5812D** within 48 hours according to GIA guide line, involving your insured **XE9997D**

Insurance Company : **LONPAC**

Vehicle is in Woodlands Bus Depot

Regards

Kok Khoon
96451982

Boon chew
97399848