

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 28 August 2020 1:14 PM
To: Claims; SUR
Subject: RE: OD CLAIMS FOR SFW 3104 Y

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFW 3104Y (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 28 August 2020 10:06 AM
To: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SFW 3104 Y

Dear Veron,

As spoken, please find the attached addendum GIA for your further action.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 27, 2020 5:24 PM

To: 'Yvonne Wong (LKK Auto)' <yvonnewong@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SFW 3104 Y

Dear Yvonne,

As spoken , please find the attached Addendum GIA for your further action.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, August 27, 2020 12:04 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SFW 3104 Y

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 August, 2020 11:47 AM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SFW 3104 Y

Dear all,

Please find the attached Insurance Certificate and DL for your kind reference.

Thank you.

Best Regards,

George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, August 26, 2020 5:27 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SFW 3104 Y

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 26 August, 2020 4:50 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SFW 3104 Y

Dear all,

Please assist to register own policy claims for the above mentioned vehicle.

Attached is the GIA report , repair estimate & video footage for your kind reference.

Aside to Summer,

Kindly assist to arrange for car survey tomorrow morning.

Address : 24 Benoi Sector, S629857

Thank you.

Best Regards,

George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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