

K

**QUAN DE MOTOR TRADING**

1 KAKI BUKIT AVENUE 6, #01-67

AUTOBAY, SINGAPORE 417883

HP: 96709191 FAX: 65096584

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Motor Claims Department

Date: 31 August 2020

**Accident on 17/08/2020 involving vehicles SMN385L & SMG4972C  
at Jalan Bahar & Nanyang Avenue junction**

With regards to the above, we are writing on behalf of the registered owner of vehicle SMN385L which was involved in the abovementioned accident.

We are informed that the accident was caused solely by the negligence of your insured vehicle SMG4972C. As a result of the accident, our client's vehicle was damaged and our client has been put to great loss and expenses, particulars of which are as follows:

1) Cost of Repairs	<b>\$5,200.00</b>
2) Loss Of Rental	<b>\$480.00</b>
3) LTA search fee	<b>\$7.45</b>
<b>Total:</b>	<b><u>\$5,687.45</u></b>

We hereby enclosed herewith the following documents for your confirmation of the above claim.

- |                             |  |
|-----------------------------|--|
| a) Original Invoice         | b) GIA Accident Report                 |
| c) Certificate of Insurance | d) Owner/Driver NRIC & Driving License |
| e) Letter of Authorisation  | f) LTA search tax invoice/receipt      |

Kindly acknowledge receipt of the above documents and your favourable reply is much appreciated.

Yours sincerely,

**QUAN DE MOTOR TRADING**

  
\_\_\_\_\_  
email: [quanv3@yahoo.com.sg](mailto:quanv3@yahoo.com.sg)

Date: 20/08/2020

To: AIG Asia Pacific Insurance Pte. Ltd.

RE: ACCIDENT INVOLVING VEHICLES SMN 385 L & SMG 4972 C

ALONG JALAN BAHAR

ON 17/08/2020

I/We, Chang Leng Peng of (NRIC/ROE No.) S7045091/G

of Block 221, Honggang Street 21, #04-68 S(530221)

owner of vehicle no. SMN 385 L in consideration of M/s. Quan De Motor Trading

repairing my/our vehicle SMN 385 L at my/our instruction and hereby authorise

M/s. Quan De Motor Trading to demand claim settle receive whatever amount settled/payable

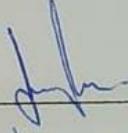
by the Insurance Company and/or third party or to commence legal proceedings, if necessary,

under my name, for cost of repairs, car rental and/or loss of use, etc. and to their appointing

solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall

belong to them absolutely.

I further agree and undertake to indemnify them against the abovementioned claims costs which may arisen therewith.

Signature of Owner : 

Name of Owner : Chang Leng Peng

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, QUAN DE MOTOR TRADING (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,200.00 (Repair Cost), S\$400.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SMN 385L that was damaged pursuant to the accident which occurred on 17/08/2020 (date) along JLN BAHAR / NANYANG AVE JUNCTION (location) involving vehicle no/s SMG 4972C. This is pursuant to the inspection conducted on 20/08/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner CHANG LENG PENG (the third party claimant”) of vehicle no. SMN 385L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 385L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of January (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

## QUAN DE MOTOR TRADING

1 KAKI BUKIT AVENUE 6, #01-67

AUTOBAY, SINGAPORE 417883

HP: 96709191 FAX: 66840767

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Motor Claims Department

Date: 31 August 2020

Accident on 17/08/2020 involving vehicles SMN385L & SMG4972C  
at Jalan Bahar & Nanyang Avenue junction  
Invoice for cost of repair to vehicle SMN385L Honda Vezel 1.5X CVT (A)

To supply spare parts, labour for panel  
beating, welding and renew parts,  
including spray painting

Lump sum: \$ 5,200.00

(S.DLS: FIVE THOUSAND TWO HUNDRED ONLY)





**LUXS LEASING & LIMOUSINES  
SERVICES PTE LTD**

**Invoice** LUXS\_INV-0486  
**Date:** 22-Aug-2020  
**Cashier:** Jane  
**Term:**

**Bill To: CHANG LENG PENG**  
BLK 221 HOUGANG STREET 21 #04-68 S(530221)

**Contact:** 90012551  
**Car No. Plate:** SMQ7376B  
**Car Make/Model:** TOYOTA VIOS 1.5 E (AUTO)

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<b>Item Description</b>	<b>Amount (\$\$)</b>
Rental (4 Day) 18-Aug-2020 - 22-Aug-2020	480.00

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Remarks:	<b>Sub Total:SGD</b>	480.00
	<b>Discount:SGD</b>	
	<b>Total Amt. Payable:SGD</b>	<b>480.00</b>

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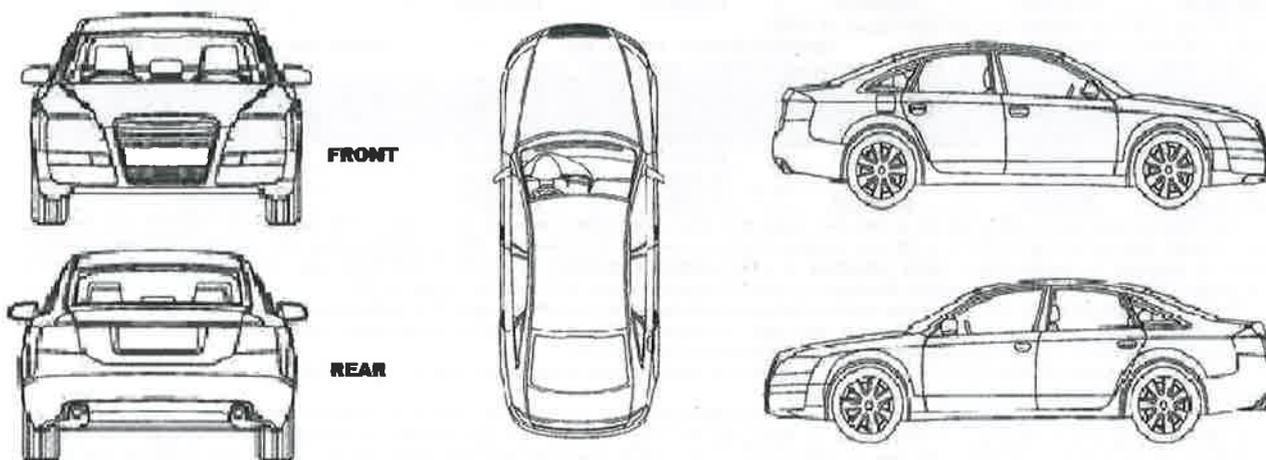
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# LUXS LEASING & LIMOUSINES SERVICES PTE LTD

Booking Ref No:  
BOOKING-17465

HIRER'S PARTICULARS	
Name: CHANG LENG PENG	Mobile Phone: 90012551
Address(Residential): BLK 221 HOUGANG STREET 21 #04-68 S(530221)	
NRIC / Passport No.: S7045091G	Home Phone:
Phone(Next Of Kin / Friend):	Email:
License Date / Country of Issue:	D.O.B
VEHICLE DETAILS	
Model / Make: TOYOTA VIOS 1.5 E (AUTO)	Vehicle No.: SMQ7376B



Legend: D = Dent S = Scratch C = Chip Off R = Rust M = Missing L = Loose CR = Crack

Additional Features in Vehicle:			Delivery Address:		Collection Address:	
<b>RENTAL CHARGES</b>			<b>Out Date:</b> 18-Aug-2020	<b>Out Time:</b> 13:15	<b>Hirer Signature</b> <i>[Signature]</i>	<b>Staff Signature</b>
4 Day(s)	\$480.00		<b>Return Date:</b> 22-Aug-2020	<b>Return Time:</b> 15:30	<b>Hirer Signature</b>	<b>Staff Signature</b>
Malaysia Charge	\$0.00					
Additional Driver	\$0.00		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p> </div> <div style="text-align: center;"> <p>IN</p> </div> </div>			
CDW	\$0.00					
GPS Rental	\$0.00					
Surcharge	\$					
Misc Charges	\$0.00					
Delivery	\$					
Collection	\$					
Damage	\$					
Refundable Deposit	\$0.00					
Total	\$480.00					
Reservation	\$0.00					
Balance	\$480.00					

By signing on the below, I have agreed that all the information stated above are true and accurate at the time of print.

*[Signature]*  
Hirer Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Aug 2020 / 19:41:40  
Receipt Date/Time : 19 Aug 2020 / 19:41:40

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200819-003648

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMG4972C As at 17 Aug 2020/14:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMG4972C Enquiry Fee 20200819194037700808	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	518834XXXXXX4011	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20008707/Uka3

28 SEPTEMBER 2020

**DAIMLER SOUTH EAST ASIA PTE LTD**  
1 GATEWAY DRIVE  
#15-01 WESTGATE TOWER  
SINGAPORE 608531

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG4972C & SMN385L ALONG/AT JALAN  
BAHAR/NANYANG AVE JUNCTION ON 17/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. **AIG Asia Pacific Insurance Pte Ltd**  
**(Motor Claims Dept)**

## Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	20 Aug 2020 09:17	<b>Clim Dtl Modified</b>	Claimant's Name: -> CHANG LENG PENG.	[A] HOW MEI KWAN
2	20 Aug 2020 09:17	<b>Clim Veh Model Changed</b>	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	20 Aug 2020 09:17	<b>Clim Created</b>	Reg No: SMN385L. Acct Date: 2020/08/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: Quan De Motor Tradin g ()	[A] HOW MEI KWAN
4	20 Aug 2020 09:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Aug 2020 09:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/31	[A] HOW MEI KWAN
6	20 Aug 2020 09:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Aug 2020 09:17	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Aug 2020 09:17	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	20 Aug 2020 09:17	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	07 Dec 2020 15:59	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	07 Dec 2020 15:59	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	07 Dec 2020 15:59	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/10/22.	[A] JOANNE LEE KHANG MIN
13	07 Dec 2020 15:59	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	15 Dec 2020 09:35	<b>Adj Mandate Request</b>	Cur.Req:5607.45:Liability: 100%(BOLA 27) *Quantum: (a)COR: \$5,200.00 + (b)LOR(4days x \$100.00): \$400.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$5,607.45 *Vehicle Model: Honda Vezel (1496cc) *4 recommendation repair days *For your approval please	[A] CHEW HSIAO TONG
15	30 Dec 2020 14:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/31. Mandate Remarks: Mandate approved. Subject to all documents in order. Please upload Rental agreement, only the rental invoice was present.	[I] Goh, Jeremy-CX
16	30 Dec 2020 14:15	<b>Adj Mandate Set</b>	Approved:5607.45:Mandate approved. Subject to all documents in order. Please upload Rental agreement, only the rental invoice was present.	[I] Goh, Jeremy-CX

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2564267	20 Aug 2020 09:24:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN385L	SMG4972C	11.00
2652049	07 Dec 2020 15:59:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN385L	SMG4972C	11.00

