

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJX 5571 R

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Mobile +65 -
Body & Paint Dept Our Dept
PA/TP/0585/2020/NH Email

28-Jan-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKQ 7859 Z - Audi A4 1.8T FSI MU.

With reference to the above-mentioned vehicle, no. **SKQ 7859 Z**, claimant, **Mr. Chua Loh Kiat**, please find the related document per attached.

1. A copy of the Original invoice no. 85015866 – S\$ 4,025.08.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKQ 7859 Z


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Chua Loh Kiat (the third party claimant) of 12A Nim Green
Singapore 807632 (address), owner of SKA 7859 Z (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKA 7859 Z that was damaged pursuant to the accident which occurred on 18/8/2020
(date) along Jalan Eunos Filter Lane Toward PIE Changi (location) involving vehicle no/s
STX 5571 R ("the accident").

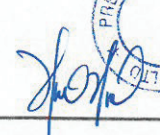
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.


Dated this 28th (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4025.08 (Repair Cost), S\$ 300.00 (Loss of ~~rental~~ use), S\$ 2.00 (Disbursement), for vehicle no. SKQ 78592 that was damaged pursuant to the accident which occurred on 18/8/2020 (date) along Jalan Eunos Filter Lane Towards PIE Changi (location) involving vehicle no/s STX 5571 R. This is pursuant to the inspection conducted on 21/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Mr. Chua Loh Kiat ("the third party claimant") of vehicle no. SKQ 78592 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKQ 78592 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of Feb (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:18

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85015866 Date : 25/01/2021 Order : SKQ7859Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
Regn No: SKQ7859Z (V 24828) Model: A4 1.8T FSI MU 8K203H NEW LIM	Regn Date: 26/12/2014 Chassis: WAUZZZ8K8FA046294	Mileage: 89322 Engine: CJE 090093	WIP No.: 46042 Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO INSPECT REAR END PANELLING.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8K5807861	STRIP	1.00	13.20	10.56
X	A8K5807067A GRU	BUMPER(LUMSUM)	1.00	2273.00	1,818.40
X	A8K0807521G 01C	SPOILER AP GT	1.00	263.50	210.80
X	A1S0919275D	Sensor AP GT	1.00	250.00	200.00

Parts 2,239.76
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00



Sub-Total	3,761.76
7% GST	263.32
Grand Total	4,025.08

Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-097312

Date of Request: 19/08/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 19/08/2020
Enquiry By Lim Kee Siang
TP Vehicle No. SJX5571R
Accident Date 18/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX5571R	AIG Asia Pacific Insurance Pte. Ltd.	24/06/2020-23/06/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-097312

Date of Request: 19/08/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date	19/08/2020
Enquiry By	Lim Kee Siang
TP Vehicle No.	SJX5571R
Accident Date	18/08/2020

DESCRIPTION	AMOUNT (\$\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 27 August 2020 10:36 AM
To: ANDREWSEAH@YAHOO.COM; CRYSBELLE.AO@GMAIL.COM
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SJX5571R & SKQ7859Z ON 18/08/2020

Our Ref: CC3/AIG20008702/Aka3

SEAH SER TONG ANDREW
[Policy Holder]

Dear Sir/Madam,

RE: ACCIDENT INVOLVING SJX5571R & SKQ7859Z ON 18/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident scenario, we are of the view that liability is not in your favour for head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Thank you.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2020 18:16	Clm Dtl Modified	Claimant's Name: -> CHUA LOH KIAT.	[A] HOW MEI KWAN
2	19 Aug 2020 18:16	Clm Veh Model Changed	(205416) AUDI A4 1.8 TFSI MU (EU6) (A).	[A] HOW MEI KWAN
3	19 Aug 2020 18:16	Clm Created	Reg No: SKQ7859Z. Acct Date: 2020/08/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Aug 2020 18:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Aug 2020 18:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/28	[A] HOW MEI KWAN
6	19 Aug 2020 18:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Aug 2020 18:16	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	19 Aug 2020 18:17	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	19 Aug 2020 18:17	Label Added	(23):Express.	[A] HOW MEI KWAN
10	26 Nov 2020 17:03	Video Downloaded	Downloaded Video - Accident	[I] Loh, Chee-Heng
11	04 Feb 2021 17:04	Adj Rpt Initiated		[A] HUEY YON
12	04 Feb 2021 17:04	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
13	04 Feb 2021 17:04	Clm Dtl Modified	JPJ Reg. Date: -> 2014/12/26.	[A] HUEY YON
14	04 Feb 2021 17:04	Clm Details Notified		[A] HUEY YON
15	06 Feb 2021 20:59	Adj Mandate Request	Cur.Req:4327.08:Liability: 100%(BOLA27) *Quantum: (a)CORw/GST: \$4,025.08 + (b)LOU(3days x \$1 00.00): \$300.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$4,327.08 *3 recommendation repair days * For your approval please.	[A] CHEW HSIAO TONG
16	08 Feb 2021 09:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/28	[I] Loh, Chee-Heng
17	08 Feb 2021 09:02	Adj Mandate Set	Approved:4327.08.	[I] Loh, Chee-Heng

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2564924	20 Aug 2020 15:41:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKQ7859Z	SJX5571R	11.00
2571361	28 Aug 2020 09:36:50	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKQ7859Z	Subramaniam, Divyashni	xx.xx

2/9/2021

Merimen e-Claims								
2668003	04 Feb 2021 17:04:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKQ7859Z	SJX5571R	11.00