

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 9 February 2021 8:19 AM
To: Claims
Cc: CS A Team; Admin A; Adrian Ling (LKKAUTO)
Subject: RE: LOD - FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,025.08
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,327.08

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 8 February 2021 9:59 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: LOD - FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

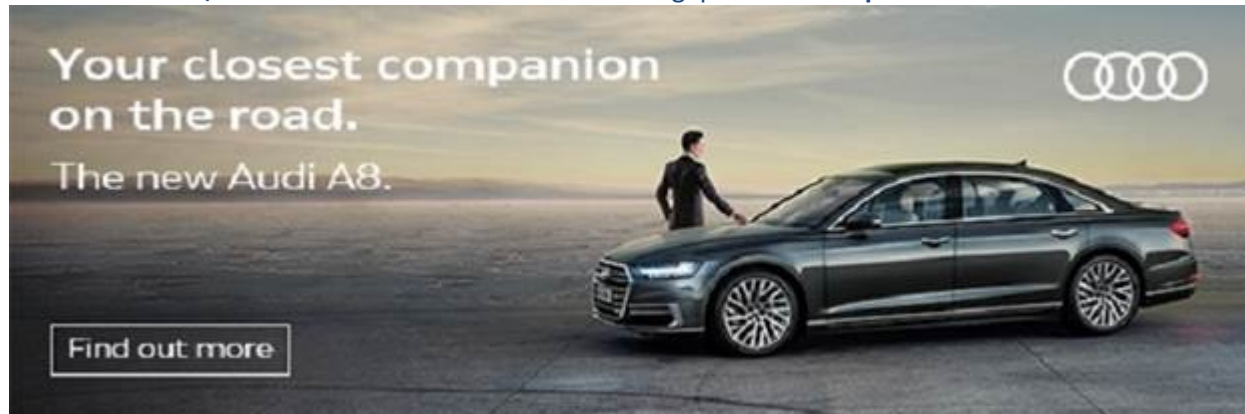
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 28 January 2021 11:42 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: LOD - FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 22 January 2021 8:43 AM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$3,761.76**(before GST) with **03** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 19 January 2021 3:24 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Dear Rasul,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]
Sent: Monday, 19 October, 2020 5:56 PM
To: 'Adrian Ling' <adrianling@lkkauto.com>; admin-a@lkkauto.com; cs-a@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>
Subject: FINAL REVISION - SKQ7859Z - TP AIG - SURVEYED 21 AUG 20

Hi Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3761.76 @ 3 days

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

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