Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 20 August, 2020 4:09 PM

To: Vic Alpeh S. Sanghilan

Cc: Admin A; Jia Le (LKK Auto); 'JASONTEA@MSFIRSTCAPITAL.COM.SG'

Subject: RE: SURVEY ASSESSMENT - D20003256MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SH8269Y AND GBA8991H ON 14.08.2020

+ Vic

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto)

Sent: Thursday, 20 August, 2020 4:06 PM

To: JASONTEA@MSFIRSTCAPITAL.COM.SG; Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003256MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SH8269Y AND GBA8991H ON 14.08.2020

YOUR REF: D20003256MFSH LKK REF: CC4/FCI20008701/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBA 8991H on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

Estimated cost of repair (incomplete – no parts price)

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 19 August, 2020 1:55 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003256MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 19 August, 2020 1:28 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003256MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System **Motor Claims Department** MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.