

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLD 3620C

Claimant's Vehicle No. SLD 6857u

Accident on 18/08/2020 involving vehicle/s No. BETWEEN BISHAN ST
22 & BISHAN RD
along/at

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5486.89 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/
Car Rental S\$ BKW Payable to

3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser -----

Contact No.H/P: -----

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)


I, Au Chen Han (the third party claimant) of 45 Park Villas Rise Singapore 545363 (address), owner of Volkswagen Group Singapore Pte Ltd (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLO6856U that was damaged pursuant to the accident which occurred on 18/08/2020 (date) along between Bishan St 22 & Bishan Rd (location) involving vehicle no/s SLO3600C ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of January (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,426.89 (Repair Cost), S\$428.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLD 6856U that was damaged pursuant to the accident which occurred on 18/08/2020 (date) along BISHAN ST 22 & BISHAN RD (location) involving vehicle no/s SLD 3620C. This is pursuant to the inspection conducted on 20/08/2020 (date) at "the workshop".

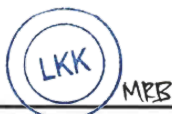
We/I confirm that we/I are/am authorized by the owner AU CHEN HAN ("the third party claimant") of vehicle no. SLD 6856U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 6856U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of 02 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12033016815
Document date 24-09-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020022173/ 1
Job order date 09-09-2020
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
AU
CHEN HAN
45 PARK VILLAS RISE
Singapore 545363

License plate	Model code	First registration	VIN	Model	Mileage
SLD6856U	BA54HZ	27-06-2016	WVWZZZAUZGP578450	WAGON 1.4 HLBM 92 TSI D7F	86,084

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G9807417F GRU	Cover For Bumper Primed SCK A/O 11/9/2020	1	pcs.	1,189.69	#1	1,189.69	1,272.97
5G9998492 GRU	1 Set Sensor Brackets Pri SCK A/O 11/9/2020	1	pcs.	21.89	#1	21.89	23.42
5G9919491	Sensor Bracket XR 9/9/2020	1	pcs.	13.86	#1	13.86	14.83
5G9919492	Sensor Bracket XR 9/9/2020	1	pcs.	13.86	#1	13.86	14.83
5G9919491A	Sensor Bracket XR 9/9/2020	2	pcs.	13.86	#1	27.72	29.66
D 180KU2A1	2k-Plastic Adhesive XR 9/9/2020	1	pcs.	75.94	#1	75.94	81.26
D 822150A1	Bonding Agent For Plastic XR 9/9/2020	1	pcs.	59.40	#1	59.40	63.56
5G9807568H 041	Rear Diffuser Black REAR SPOILER XR 9/9/2020	1	pcs.	330.28	#1	330.28	353.40
5G9807863A	Attachment Strip BUMPER CENTRE BRACKET CD 22/9/2020	1	pcs.	59.22	#1	59.22	63.37
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	SPRAY PAINT	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 18.8.2020 TP VEH: SLD3620C SURVEYOR: RASUL LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		5,071.86	7%	355.03	5,071.86	5,426.89
Total		5,071.86		355.03	5,071.86	5,426.89

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033016815
Document date	24-09-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020022173/1
Job order date	09-09-2020
Service Advisor	CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
AU
CHEN HAN
45 PARK VILLAS RISE
Singapore 545363

License plate	Model code	First registration	VIN	Model	Mileage
SLD6856U	BA54HZ	27-06-2016	WVWZZZAUZGP578450	WAGON 1.4 HLBM 92 TSI D7F	86,084

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: P 3402

Workshop: VW/KA

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) CHEN PUEI THONG
NRIC/Passport No: S1205441F Date of Birth: 02/10/1956
Address: 45 PARK VILLAS RISE Age: 57
S: 455363
Name & Address of Employer: _____
Occupation: _____ Driving Exp: 29/3/1977
Driving Licence No: _____ Passed Date: 13/5/83
D/L Type: Local/Int'l/Others: _____
Tel(O): _____ (R) _____ HP: 9690966

DRIVER'S PARTICULARS

Name (as in I/C) AU CHEN HAN
NRIC/Passport No: S1317828C Date of Birth: 27/10/1958
Address: 45 PARK VILLAS RISE Age: _____
SINGAPORE 545363 S: _____
Occupation TEACHER Driving Exp: 33 Yrs
Driving Licence No: S1317828C Passed / Expiry Date: 13/5/83
D/L Type: Local/Int'l/Others: _____ Contact No: 96955226

Hirer's Own Vehicle No: <u>SC8856 H</u>		Replace Veh No: _____					
Loan Vehicle No: <u>SMP 8715</u>		VR No: _____					
Make & Model: <u>ACTA</u>		Auto/Manual Group: <u>Auto</u>					
CHARGES							
Daily	5 day @ \$	80	Per day	400	00		
Weekly/Monthly	week @ \$		Per week/Monthly				
Others							
CDW/PAI	@ \$		Per day/Monthly				
Delivery/Collection Svc							
GST							
OR No: _____		(A) SUB-TOTAL					
Petrol Level	OUT	E	1/4	1/2	3/4	F	
Surcharge	IN						
First _____ km FREE per day				GST	7%	28	00
Excess mileage is chargeable at _____ cents per km				TOTAL CHARGES		428	00

Security Deposit : \$	Bank: <u>UOB</u>
CASH/NETS/VISA/MC/AMEX/CHQ No: <u>4006822011967727</u>	
Expiry Date: <u>02/05</u>	Card ID No: <u>481</u>
Name as in Card: <u>FREN CHEN</u>	

NON WAIVER EXCESS (Subject to GST): \$ 2000

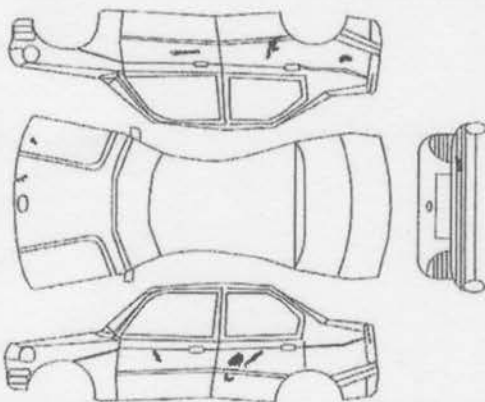
ACCESSORIES CHECK

<input type="checkbox"/> Data Cards	<input type="checkbox"/> Camera Systems	<input type="checkbox"/> Hub Cap	<input type="checkbox"/> Radio / CD Cartridge
<input type="checkbox"/> Jack	<input type="checkbox"/> Tyre Opener	<input type="checkbox"/> Petrol Cap	<input type="checkbox"/> Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____

SINGAPORE Use Only

INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licences and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to bear all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
16/7/20	1330	11460	ANDREW	

Return of Vehicle: The Hirer Driver is Required to Sign in the Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
21/9/2020	1645	11242	ALEX	

Hirer's/Driver Signature

Hirer's/Driver Signature

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
22-Sept-2020	P 3402

	VHA NO.	DUE DATE	VEH NO.
	P 3402	22-Sept-2020	SMP 6715 T
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 16 SEPTEMBER 2020 TO 21 SEPTEMBER 2020 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SLD6856U & SLD3620C (VOLKSWAGEN)	5	80.00	400.00
GST @ 7%			\$28.00
TOTAL			\$428.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



SINGAPORE 1000
SINGAPORE 1000
INTERNATIONAL

bizSAFE

Third Party Insurer Enquiry

Our Ref No: GR-20-097262
Date of Request: 19/08/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 19/08/2020
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No. SLD3620C
Accident Date 18/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLD3620C	AIG Asia Pacific Insurance Pte. Ltd.	15/06/2020-14/06/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-097262

Date of Request: 19/08/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 19/08/2020

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SLD3620C

Accident Date 18/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 26 August 2020 1:18 PM
To: EDDIEMASLI@YAHOO.COM
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SLD 6856U & SLD 3620C ON 18/08/2020

Our Ref: CC3/AIG20008696/R1ks3

MASLI RAMLI
[Policy Holder]

Dear Sir/Madam,

RE: ACCIDENT INVOLVING SLD 6856U & SLD 3620C ON 18/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident scenario and accident video, we are of the view that liability is not in your favour for head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SLD6856U (8479904275SG)**

[SLD3620C]

TP

AU CHEN HAN

Aug 18 2020 6:00PM

[MASLI RAMLI]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 05/02/2021 14:01 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5856.89) - SLD6856U - Claim Handler: Tan, Bennie-WZ

Approved:5856.89:Subject to all docs/billings in order.