Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Friday, 20 November, 2020 4:04 PM

To: Lim Gan Koon (Chris)

Cc: Admin A; Khanchna (LKK Auto); Karen Tan

Subject: RE: Our Ref : D20003158MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident

Involving SHA2136D (OI-MS FCI) AND SLC2565R (TP) on 08/08/2020 (LKK REF -

CC6/FCI20008688/Uka3)

Attachments: FCI2-LKKInvoice1 (3)-AC2007747.pdf; LKK REPORT & PHOTO.pdf

Dear Chris,

Enclosed survey report & invoice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Sent: Monday, 16 November, 2020 11:58 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Karen Tan

<karentan@msfirstcapital.com.sg>

Subject: Our Ref : D20003158MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AND SLC2565R (TP) on 08/08/2020 (LKK REF - CC6/FCI20008688/Uka3)

Dear Mei Kwan,

We will take over this matter.

Kindly submit your survey report & close the file at your end.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn.

No. 195000106C

A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 9 October 2020 2:33 pm

To: Chris Lim Gan Koon < ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AND

SLC2565R (TP) on 08/08/2020 (LKK REF - CC6/FCI20008688/Uka3)

Dear Chris,

We enclosed herewith TP LOD for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Chris Lim Gan Koon < ChrisLim@msfirstcapital.com.sg>

Sent: Monday, 24 August, 2020 4:32 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AND

SLC2565R (TP) on 08/08/2020 (LKK REF - CC6/FCI20008688/Uka3)

Dear Mei Kwan,

Attached herewith the GIA report of our ID.

Our ref: D20003158MFSH

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 24 August 2020 4:12 pm

To: Motor Claims < Motor Claims @msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AND

SLC2565R (TP) on 08/08/2020 (LKK REF - CC6/FCI20008688/Uka3)

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 20 August, 2020 3:03 PM

To: Motor Claims MotorClaims@msfirstcapital.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2136D (OI-MS FCI) AND

SLC2565R (TP) on 08/08/2020 (LKK REF - CC6/FCI20008688/Uka3)

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLC 2565R at M/s T K Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)