

Shirley Hiew (LKK Auto)

From: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>
Sent: Monday, 31 August 2020 5:11 pm
To: Shirley Hiew (LKK Auto)
Cc: assignments; SUR
Subject: RE: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Hi Shirley - CLMOMVP000001086

Thanks
Kelvyna

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: 31 August 2020 4:49 PM
To: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [External] RE: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Dear Kelvyna,

Kindly provide us your claim number.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 26 August 2020 7:21 pm
To: 'Ngian, Kelvyna' <kelvyna.ngian@sg.gaig.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Dear Kelvyna,

Enclosed preliminary revised of vehicle SGJ 4253A.
Date of survey: 19/08/2020

Vehicle recommended Total Loss.

Kindly provide us your claim number.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 19 August 2020 2:35 pm
To: 'Ngian, Kelvyna' <kelvyna.ngian@sg.gaig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 19 August, 2020 2:32 PM
To: assignments <assignments@lkkauto.com>
Subject: FW: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Best Regards,
Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>
Sent: Tuesday, 18 August 2020 2:49 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: TP survey - Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Hi team

Please conduct TP survey, our insured has not reported.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Kelvyna Ngian Claims Division | P. +65 68046059 | F. +65 62353354 | kelvyna.ngian@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Pila Ng <pila@vermogen-group.com>

Sent: 18 August 2020 12:39 PM

To: Ngian, Kelvyna <kelvyna.ngian@sg.gaig.com>

Cc: Minoko Chan <minoko@vermogen-group.com>; Baldoz Juan Paulo Bongon <paulo.b@vermogen-group.com>;

Vermogen Ace <ace@vermogen-group.com>; Luis Tan <luis@vermogen-group.com>

Subject: [External] Re: Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Without Prejudice

Dear Kelvyna,

We would like to choose **LKK Auto Consultants** to conduct the PRS matter.

Thanks & regards,

Pila

Vermogen Ace Pte Ltd

Tel : 9128 8559

From: Pila Ng <pila@vermogen-group.com>

Sent: 18 August 2020 10:20 AM

To: Ng, Sharon <sharon.ng@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: Minoko Chan <minoko@vermogen-group.com>; Baldoz Juan Paulo Bongon <paulo.b@vermogen-group.com>;

Vermogen Ace <ace@vermogen-group.com>; Luis Tan <luis@vermogen-group.com>

Subject: [External] Accident involving SGJ4253A & SKB2118R (Your Insured) on 16/08/2020 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **60 Jalan Lam Huat #03-35/36 singapore 737869**.

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards,

Pila
Vermogen Ace Pte Ltd

60 Jalan Lam Huat

#03-35/36

Singapore 737869

Tel: 9128 8559

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