

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 13 November 2020 12:17 PM
To: Jia Le (LKK Auto)
Subject: Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insured) Our Ref: TAX/08/20/2037/lg *** LKK REF: CC3/AIG20008675/Qds3

Dear Jia Le,

Your offer of \$3,350.00 is unacceptable. We are prepared to accept a global sum of \$3,900.00 (all in, LOU at 6 days [including weekends]).

Please reconsider your offer. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Thursday, 12 November 2020 4:12 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: REMINDER Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insured) Our Ref: TAX/08/20/2037/lg *** LKK REF: CC3/AIG20008675/Qds3

WITHOUT PREJUDICE

Dear Lee Gek,

ACCIDENT INVOLVING GBH 4630P & SHB 1097J ON 14/08/2020

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in).**

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 30 October 2020 12:30 PM

To: Jia Le (LKK Auto)

Subject: REMINDER Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insured) Our Ref: TAX/08/20/2037/lg *** LKK REF: CC3/AIG20008675/Qds3

REMINDER

Dear Jia Le,

Please let us have your offer by **6th November 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 2 October 2020 12:05 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: LOD Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insured) Our Ref: TAX/08/20/2037/lg *** LKK REF: CC3/AIG20008675/Qds3

Dear Lee Gek,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, 2 October, 2020 10:17 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 14/8/2020 involving SHB 1097J & GBH 4630P (AIG's insured) Our Ref: TAX/08/20/2037/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,852.89
Loss of Rental	\$1,189.31 (9.5 days x \$125.19)
Loss of Income	\$570.00 (9.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4,619.20

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

