

RACING STRIPES PTE LTD 9 YISHUN INDUSTRIAL STREET 1 #01-67, NORTH SPRING BIZ HUB SINGAPORE 768163 REG NO: 201924229K

31st December 2020

WITHOUT PREJUDICE

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road #16-01 City House Singapore 068877 BY AR REGISTERED POST

(with enclosures)

Attn: Claims Department (Motor)

RAMLI BIN AHMAD (SXXXX978D) BLK 128B Canberra Street #10-542 Singapore 752128 BY POST

(for your information only)

Dear Sirs.

PROPERTY DAMAGE CLAIM
CLAIMANT: KAVICHITHRAN S/O LOSHY
ACCIDENT INVOLVING FBB3773Z AND SHA638K ALONG YISHUN AVENUE 9
ON 13 JULY 2020

- 1. We act for Mr Kavichithran S/O Loshy and refer to the above matter.
- 2. We are instructed by the above claimant to claim for damage to his motorcycle bearing registration number FBB3773Z against your insured in connection with the traffic accident that took place along Yishun Avenue 9 before the carpark entrance of Blk 317A, travelling towards Yishun Central on 13th July 2020, involving your insured's vehicle registration no. SHA638K, driven by your authorised driver, hirer, servant and or agent.
- 3. We have been informed that the said accident was caused by the negligence of your insured's driver, in the management of his vehicle. As a result of the accident our client suffered damage to his motorcycle, personal injuries and was put to loss and expense. The damages to his motorcycle are set out in the Official Receipt enclosed herewith.

4. Particulars of the damages are as follows:

Property Damages

Motor Cycle Repair Cost

\$ 4,000.00

Loss of use (5 days)

\$ 120.00 per day

Towing

\$ 110.00

Total:

\$4,710.00

- 5. Copies of the following supporting documents are enclosed:
 - i) LTA Search of YM8821E;
 - ii) Traffic Police Investigation Report;
 - iii) Police Report of Kavichithran S/O Lochy;
 - iv) Police Report of Ramli Bin Ahmad; and
 - v) Official Receipt for repairs.

vi)

- 6. This claim is for vehicle damage only and is without prejudice to any other rights or personal injury claim arising from the same accident.
- 7. Please note that you should send us an acknowledgement of receipt within 14 days of your receipt of this letter. Please also inform us, within 14 days of your acknowledgement of receipt of this letter, whether you have any objections the above.
- Should you fail to acknowledge receipt of this letter within 14 days, the above claimant may commence Court proceedings against you without further notice to you or your insurer.

Yours faithfully,

RACING STRIPES

Encl.

AUTHORISATION TO ACT

I. KAVICHITHRAN S/O LOSHY	("the third party o	:laimant") of
BIK 306 YISHUN CENTRAL #03-199, QC	760306)	(address),
owner of FBB37732 (vehicle		
RACING STRIPES PTE LID	("the wor	kshop") to act
for me with respect to my claim for repair costs and/or re	ntal and/or loss of us	e ("claim") for
my vehicle no. FBB37732 that was damaged pursua	nt to the accident wh	ich occurred
on 13/07/2020 (date) along YISHUN AVE	NUE 9	
		(location)
involving vehicle no/sSHA638K		
("the accident").		
I further authorise the workshop to settle my above- me deem fit and the workshop is further authorised to recei my claim with payment cheque/s being made in favour of I further acknowledge that any settlement the workshop my without prejudice and without admission of liability basis of the other vehicle/s is concerned. Date this	we payment further to the workshop. hay reach on my beha insofar as the driver/	o settlement of
Kartha Landa	2	5 0
Signed by the "third party claimant"	Signed by "the wor	KShOD



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9

6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE

D20002787MFSH

ACCIDENT DATE

13/07/2020

ACCIDENT LOCATION

YISHUN AVE 9 EXIT INFRONT OF 317A

INSURED

CITYCAB PTE LTD

INSURED DRIVER

RAMLI BIN AHMAD

INSURED VEHICLE

SHA 638K

INVOLVED PARTY

FBB 3773Z

SETTLEMENT SUM

: \$4,260.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: KAVICHITHRAN S/O LOSHY

Signature and Date: 21 05 2021

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prejudice to any other that have personal injury claims and and and arrivers are arrivers are arrivers arrivers are personal injury claims and I he arising from the same accident.

Signature and Date:

A Member of MS&AD INSURANCE GROUP



RACING STRIPES PTE LTD 9 YISHUN INDUSTRIAL STREET 1 NORTH SPRING BIZHUB

#01-67 SINGAPORE 768163 Regn: 201924229K

INVOICE

MS FIRST CAPITAL INSURANCE LIMITED

INVOICE NO: 0168

36 Robinson Road

Date: 31/12/2020

#16-01 City House Singapore 068877 Repair of FBB3773Z

Attn : Accounts Dept Terms : C.O.D

DESCRIPTION	UNIT	QTY	AMOUNT
1 Repleacment of Fork Tube	2	\$200.00	\$400.00
2 Fork Seal	2	\$45.00	\$90.00
3 Head Fairing	1	\$420.00	\$420.00
4 Front Fender	1	\$126.00	\$126.00
5 Tank cover	1	\$490.00	\$490.00
6 Side Fairing	2	\$217.00	\$434.00
7 Bottom Fairing	1	\$315.00	\$315.00
8 Headlight	1	\$385.00	\$385.00
9 Head Lamp Holder	1	\$125.00	\$125.00
10 Full Fairing spray and repair of Tail Fairing	1	\$300.00	\$300.00
11 Front rim straighten and respray	1	\$100.00	\$100.00
12 Replace Radiator	1	\$455.00	\$455.00
13 Signal lights	2	\$30.00	\$60.00
14 Labour	1	\$300.00	\$300.00
	DE	POSIT	\$0.00
	то	DTAL	\$4,000.00

ALL CHEQUES PAYMENT TO BE MADE TO **RACING STRIPES PTE LTD**ALL BANK TRANSFER DONE TO **UOB 3583156044**



Enquire Vehicle's Insurance Particulars (As At 13 Jul 2020 / 19:45:00)

Vehicle No.:

Make Description/Model:

SHA638K

HYUNDAI / AEIONIQ HEV 1.6 DCT

Insurance Company Name:

MS FIRST CAPITAL INSURANCE LIMITED

Business Transaction Reference No.:

20200720111557970066

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).



OFFICIAL RECEIPT

Business Reg No.: 53413703B

Hp: 91352000

RACING STRIPES Received From: FBD 3773c

Vehicle No.: 2WAY From: ____

Contact No.:

Amount:

Issued by

Vehicle is transported at owner's risk. The company hold no responsibility for damages or other misdemeanor to your vehicle while being transported



OFFICIAL RECEIPT

No.: 0003

Business Reg No.: 53413703B

Hp: 91352000

Received From:

Vehicle No.:

From:

Contact No.:

Amount:

Received From:

RACING STRIPES.

ABB 3773 Z

From:

ABB 3773 Z

From:

ABB 3773 Z

Issued by

Note: Vehicle is transported at owner's risk. The company hold no responsibility for damages or other misdemeanor to your vehicle while being transported



Traffic Police 10 Ubi Ave 3 Singapore 408865 Tel: 65476243/6244 Fax: 65474749

Date: 26/8/2020

NP 510

Your Ref: PA.8556.20.LA

Our Ref: TP000134329/SU

TP/IP/29575/2020

M/s YEO PERUMAL MOHIDEEN LAW CORPORATION 1 COLEMAN STREET # 06-08 THE ADELPHI SINGAPORE 179803

Dear Sir / Madam

Attn: Ms Lavania Athitham

A FORCE FOR THE NATION

ACCIDENT INVOLVING VEHICLES NO. FBB3773Z & SHA638K ON 13/7/2020

I refer to your e-application on 22/7/2020. I wish to draw to your attention to the item(s) marked "X" hereunder:-Please be informed that Traffic Police will not be investigating into the accident as it is a non-injury case which did not fall within the various categories of exceptions. You may wish to know that this is pursuant to the Non-Injury Accident Reporting Scheme which was implemented on 1 May 1999. This case is still under investigation. The investigation officer is _____Tel: ___ No action is being taken against anyone in this case. This does not preclude further prosecution should new evidence emerge later. Our findings do not affect insurance and civil claims. Action is being taken against the driver of _____ for careless driving causing hurt. The driver of SHA638K has accepted the offer of composition on 6/8/2020 for careless driving causing hurt. The driver of has pleaded guilty on in court for inconsiderate driving. A copy of report No. T/20200713/2118 and T/20200714/2081 are attached. X There is no vehicle damage report in this case. Please be informed that Traffic Police would not be investigating into the accident as it occurred outside Singapore, which was not under our jurisdiction. Yours\falthfully SURIATI BTE BUANG for HEAD INVESTIGATION TRAFFIC POLICE *delete where inapplicable

Asher Sng (LKKAuto)

From: Eric Woo < EricWoo@msfirstcapital.com.sg>

Sent: Monday, 8 February 2021 5:35 PM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: Our Ref: D20002787MFSH [MANDATE REQUEST] RE: EXPRESS SETTLEMENT

VIA LKK - Accident Involving SHA 638K (OI: FCI - TBA) and FBB 3773Z (TP: LKK REF

- CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Follow Up Flag: Follow up Flag Status: Completed

Dear Asher,

As spoken, TP offer of \$4310 is of wrong calculation.

In view of acceptable reason that TPV was towed from accident location to reporting centre then to third-party workshop on 2 different days.

Solely for amicable settlement, you have our mandate to settle as follow:

COR : \$4,000.00

LOU: \$100 - \$150 (\$20 - \$30 x 5days)

Towing: \$110

To offer: \$4,210.00 - \$4,260.00

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of MS&AD Insurance Group

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, February 8, 2021 2:10 PM

To: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20002787MFSH [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving

SHA 638K (OI: FCI-TBA) and FBB 3773Z (TP: LKK REF-CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Hi Eric,

We refer to the email below.

Third party repairer indicate that the 2 trip towing is from accident location to reporting centre and to workshop.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 8 February 2021 2:04 PM

To: Eric Woo < EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20002787MFSH [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving

SHA 638K (OI: FCI - TBA) and FBB 3773Z (TP: LKK REF - CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Hi Eric,

We refer to the above matter.

Third party disagreed with our offer and counter proposed \$4,310 for 2 trip towing.

Kindly assist to review the matter and let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



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From: Eric Woo < EricWoo@msfirstcapital.com.sg>

Sent: Monday, 1 February 2021 12:36 PM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D20002787MFSH [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving

SHA 638K (OI: FCI - TBA) and FBB 3773Z (TP: LKK REF - CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Dear Asher,

You have our mandate to settle as follow:

COR : \$4,000.00

LOU: \$100 - \$150 (\$20 - \$30 x 5days)

Towing: \$50 (We only pay towing from accident scene to workshop)

To offer : \$4,150.00 - \$4,200.00

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, January 29, 2021 4:45 PM

To: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Admin A <a driver line | Admin-a@lkkauto.com | Admin-a@lkkauto

Subject: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 638K (OI: FCI-TBA) and

FBB 3773Z (TP: LKK REF - CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Your ref: D20002787MFSH

Our ref: CC4/FCI20007747/Qes3q2-1

Dear Sirs,

ACCIDENT INVOLVING SHA 638K (OI) AND FBB 3773Z (TP) ON 13/07/2020

We refer to the above matter.

The accident occurred when our insured turn right from opp direction and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " RACING STRIPES PTE LTD" at \$ 4,260.00 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

1. Cost of Repairs \$ 6,380.00 \$ 4,000.00

2. Loss of Use (5days x \$120) \$ 600.00 \$ 150.00 (5days x \$30)

3. Towing Fee

\$ 110.00 \$ 110.00 **Total** \$ 7,090.00 **\$ 4,260.00**

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



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From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Tuesday, 29 December 2020 7:15 PM **To:** Eric Woo < EricWoo@msfirstcapital.com.sg>

Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 638K (OI: FCI-TBA) and FBB 3773Z (TP: LKK

REF - CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Hi Eric,

We refer to the email below.

We have contact the repair to amend the document and also let us have the necessary in order for us to seek for your approval on the settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo < EricWoo@msfirstcapital.com.sg Sent: Tuesday, December 29, 2020 5:51 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 638K (OI: FCI - TBA) and FBB 3773Z (TP: LKK

REF - CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Dear Asher,

Attached ID GIA report for your reference.

We are agreeable with express settlement.

We attached copy of third-party LOD for your reference.

Please note that the repair cost in LOD (\$7000) is much higher than what you indicated in prelim report (\$4000).

Kindly check and confirm.

Also, please assist to get repair tax invoice and letter of authorization from third-party workshop.

Kindly expedite on this case.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Monday, December 28, 2020 3:29 PM **To:** Eric Woo < Eric Woo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 638K (OI: FCI-TBA) and FBB 3773Z (TP: LKK REF-

CC4/FCI20007747/Qes3e2-1) on 13/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle FBB 3773Z at M/s RACING STRIPES PTE LTD on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

HAPPY NEW YEAR!

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