

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 19 August, 2020 10:18 AM
To: Assessment Dept; claims@bifrostauto.com; SUR; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Accident involving SKS93B & SKJ5713K on 07/08/2020 (PRE-REPAIR SURVEY REQUEST) SNM20D202853C02/3(at)
Attachments: SAS2805213.pdf

YOUR REF: NEW MATTER
OUR REF: SNM20D202853C02/3(at) SKS93B

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange for survey on SLK5713K. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, August 18, 2020 9:29 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: claims@bifrostauto.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Accident involving SKS93B & SKJ5713K on 07/08/2020 (PRE-REPAIR SURVEY REQUEST) SNM20D202853C02/3(at)

Without prejudice,

Dear Sir/Ma'am,

We would like to nominate Steve from LKK.

Thank you. Regards

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Bifrost Auto Pte Ltd
Motor Claims Department
Tel: 9011 0243

On Mon, 17 Aug 2020 at 15:19, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: SKJ5713K

Our Ref: SNM20D202853C02/3(at) SKS93B

We refer to your email of 17 August 2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Monday, August 17, 2020 11:35 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: Accident involving SKJ 5713 K & SKS 93 B on 07/08/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kerk Pei Jun, Jon , to notify you of the aforesaid accident involving our client's vehicle SKJ 5713 K and your insured's vehicle SKS 93 B on 07/08/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKS 93 B for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 17/08/2020

PRS ARRANGEMENT (Date & Time) : 18/08/2020 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237