

Shirley Hiew (LKK Auto)

From: Rasul (LKKAuto)
Sent: Tuesday, 25 August 2020 8:10 am
To: Shirley Hiew (LKK Auto)
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

32K

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shirley Hiew (LKK Auto)
Sent: Monday, 24 August, 2020 6:29 PM
To: Rasul (LKKAuto)
Cc: SUR
Subject: FW: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Hi Rasul,

Refer to our conversation this afternoon, please update me how much the repair limit you want to offer Premium?

Premium is chasing.

Thank you.
Best Regards,
Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 24 August 2020 1:48 pm
To: 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear veron,

Any update on this?

Thank you.

Best Regards,
Terrence Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 21 August 2020 9:36 AM
To: 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear Veron,

Kindly advise repair limit of this vehicle.

Thank you.

Best Regards,
Terrence Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 20 August 2020 2:00 PM
To: Claims; Admin-D (LKKAUTO); SUR
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear Terrence,

As instructed by our client , please proceed to repair the **insured vehicle SKX 5405B, (Excess \$0/-).**

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Why REAR WINDSCREEN, ADDITIONAL BRAKE LIGHT necessary to replace? photo or part catalogue to justify.

Best Regards,

Veron Chen | Case Handler ON BEHALF OF SHIRLEY

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 20 August 2020 9:48 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear Veron,

Attached CI for your reference.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 20 August 2020 9:40 AM
To: Admin-D (LKKAUTO); claims@premiumauto.com.sg; SUR
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear Syafiq,

Please forward CI.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 18 August, 2020 3:14 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear Syafiq,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 18 August, 2020 3:02 PM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKX 5405 B ON 9/8/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 19/8/2020, 9-10AM at 24 Benoi Sector.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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