

Shirley Hiew (LKK Auto)

From: Bryan Ang (LKKAuto)
Sent: Thursday, 3 September 2020 12:20 pm
To: Shirley Hiew (LKK Auto)
Subject: RE: SKX5405B

Dear Shirley

Reply this.

There are 2 clips built into the rear windscreen for attaching the rear windscreen to the rear tailgate. In order to remove the rear windscreen for the replacement of the tailgate, these clips need to be cut and once cut cannot be used back. Hence the rear windscreen was indicated as a necessary item.

For the third brake light, it comes together with the rear windscreen moulding and is also a necessary item once the rear windscreen is removed.

Premium have been instructed to keep these parts and we will forward the supporting photos showing the above in due course.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, 2 September 2020 9:31 AM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: FW: SKX5405B

Hi Bryan,

Please let me know whether can I send out the email once you review.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Tuesday, 1 September 2020 9:30 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: SKX5405B

Shirley,

Refer to attachment

Rear boot lid comes with the glass, rear windscreen need to be replaced and the rear brake light is necessary to replace because of glued stick on

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Best Regards,
Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shirley Hiew (LKK Auto)
Sent: Monday, 31 August, 2020 5:23 PM
To: Rasul (LKKAuto)
Cc: SUR
Subject: FW: SKX5405B

Hi Rasul,

Kindly assist the below email from Victor (AIG).

Thank you.
Best Regards,
Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 31 August 2020 11:55 am
To: SUR <sur@lkkauto.com>
Subject: SKX5405B

Hi,

Why REAR WINDSCREEN, ADDITIONAL BRAKE LIGHT necessary to replace? photo or part catalogue to justify.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Victor-ck.koh@aig.com | www.aig.com

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