Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 17 September 2020 4:33 pm

To: Claims Cc: SUR

Subject: RE: SLR 4875D -DOA: 5/6/20

Dear George,

According to AIG officer, excess revised to \$ 0/-.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Thursday, 20 August 2020 1:39 pm

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLR 4875D -DOA: 5/6/20

Dear George,

As instructed by our client, please proceed to repair the insured vehicle SLR 4875D, (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Labour 1 not necessary bumper repair

Best Regards,

Veron Chen | Case Handler ON BEHALF OF SHIRLEY

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Wednesday, 19 August 2020 4:28 PM

To: 'Mithoosingh, Aashweenjeetkaur' < Aashweenjeetkaur.Mithoosingh@aig.com

Cc: 'Lim, Sheng Yang' <<u>ShengYang.Lim@aig.com</u>>; 'Mohd Rizal, Nur Mariah Huibrechts' <<u>NurMariahHuibrechts.MohdRizal@aig.com</u>>; SUR <<u>sur@lkkauto.com</u>>; 'Claims' <<u>claims@premiumauto.com.sg</u>>
Subject: SLR4875D / 2754011144SG - Request for driving license

Dear all,

Please find the attached DL & CI for your kind reference.

Thank you.

Best regards, George Wong Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. <u>Claims@premiumauto.com.sg</u> w. <u>www.audi.com.sg</u>

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Mithoosingh, Aashweenjeetkaur < Aashweenjeetkaur.Mithoosingh@aig.com

Sent: Wednesday, August 19, 2020 3:54 PM

To: claims@premiumauto.com.sg

Cc: Lim, Sheng Yang < Sheng Yang Sheng S

< NurMariahHuibrechts. MohdRizal@aig.com >; SUR < sur@lkkauto.com > Subject: - SLR4875D / 2754011144SG - Request for driving license





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