

Denise Tay (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 27 August 2020 10:44 AM
To: Denise Tay (LKKAuto)
Cc: Lim, Kok-Chong
Subject: RE: SLS6931G / OD / 1722625635SG

Follow Up Flag: Follow up
Flag Status: Completed

Hi,

Spray painting sill panel and roof channel only blending require which is consider ½ panel per side.
Drain panel, door entrance show parts diagram. If your surveyor cannot justify and keep insisting on paying more than what is required, we will recover from your side during finalise.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

Spray painting, fender - **From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, August 26, 2020 2:56 PM
To: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SLS6931G / OD / 1722625635SG

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Dear Victor,

We will get repairer to remove labour 1.

Spray painting, fender - 1, door - 1, sill panel - 1, end panel -1, (roof channel - 1, drain panel, door entrance) ≈ 5 x 550= 2750

Sorry for the inconvenience caused

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)

Sent: Wednesday, 26 August 2020 1:02 PM

To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>

Cc: Chang Chee Sing <claims@premiumauto.com.sg>

Subject: RE: SLS6931G / OD / 1722625635SG

Dear Victor,

Labour 1 is required as the bumper and it's attachments(sensors, side guide etc) needs to be dismantled to facilitate repairs.

Spray painting, fender, door, sill panel, end panel, (roof channel, drain panel, door entrance) $\approx 5 \times 550 = 2750$

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>

Sent: Monday, 24 August 2020 11:01 AM

To: SUR <sur@lkkauto.com>

Subject: SLS6931G/ OD / 1722625635SG

Hi,

Labour 1 not necessary rear bumper not damage. Spray paint 4 panels (rear fender - 1, Rear door - 1, side sill and roof channel - 1, end panel - 1) at \$2,200.00.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

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