

Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, 18 August, 2020 4:52 PM
To: assignments; SUR
Cc: Claims Dept of CTI
Subject: FW: [EXT] RE: SNM20D202906/GBG3048H/TANGHL2 / FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLD273R & GBG3048H ON 14/08/2020 ALONG BLK 186 BOON LAY AVE OPEN SPACE CARPARK

Dear Sir

Please arrange for PRS survey of TP vehicle SLD273R.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, August 18, 2020 3:40 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
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Dear Ben

Kindly arrange LKK to survey

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das WeltAuto.



From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 18 August 2020 3:22 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [EXT] RE: SNM20D202906/GBG3048H/TANGHL2 / FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLD273R & GBG3048H ON 14/08/2020 ALONG BLK 186 BOON LAY AVE OPEN SPACE CARPARK

Dear Sir

We refer to your email dated 18 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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From: Chong Boon Sen
Sent: Tuesday, August 18, 2020 3:07 PM
To: germaine.ong@vw.com.sg; shushi.tang@vw.com.sg; steven.chee@vw.com.sg; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; charmaine.kong@vw.com.sg; Pearlyn.cheong@vw.com.sg; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202906/GBG3048H/TANGHL2 / FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLD273R & GBG3048H ON 14/08/2020 ALONG BLK 186 BOON LAY AVE OPEN SPACE CARPARK

Dear Ben,

Please conduct PRS for SLD273R.

Note: officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

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From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, August 18, 2020 2:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLD273R & GBG3048H ON 14/08/2020 ALONG BLK 186 BOON LAY AVE OPEN SPACE CARPARK

Dear Claim

Pls see attached GIA report and estimate

Pls arrange survey at 17 Tuas ave 9

Vehicle at Workshop

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

