

Our Ref : T 0820/ SHC3036S /WT(st)  
Your Ref :  
Date : 7-Oct-2020

**COMFORTDELGRO**  
**ENGINEERING**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 50869  
ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**SUPERCED**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI** **SHC3036S** **YOUR INSURED**  
**SLU3298K** **AND OTHERS** **ON 14 Aug 2020**

We are the authorised repair workshop for ~~Citycab Pte Ltd~~ / Comfort Transportation Pte Ltd / ~~Yellow Top Cab Pte Ltd~~, the owner of motor Vehicle No : **SHC3036S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLU3298K** we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

|                    |   |                    |
|--------------------|---|--------------------|
| 1                  | Cost of Repair                            | \$ 615.25          |
| 2                  | 5 days Loss of Rental @ \$ 125.19 per day | \$ 625.95          |
| 3                  | Survey Report Fees (Surveyed by M/s LKK)  | \$ -               |
| 4                  | LTA Search Fees                           | \$ 2.00            |
| 5                  | GIA / Police Report Fees                  | \$ -               |
| 6                  | Towing / Medical / Transportation Fees    | \$ -               |
| <b>Sub Total :</b> |   | <b>\$ 1,243.20</b> |

**HIRER'S CLAIM**

|                       |   |                    |
|-----------------------|---|--------------------|
| 7                     | 5 days Loss of Income @ \$ 80.00 per days | \$ 400.00          |
| <b>Total Claims :</b> |   | <b>\$ 1,643.20</b> |

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill
  - b) LTA search slip/s of : **SLU3298K**
  - c) GIA / Police report/s of : **SHC3036S**
  - d) Letter of authority from owner / hirer / operator
- ( X ) **Medical Certificate** ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*William Tan*

CDGE Claims Department  
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

| LETTER OF AUTHORISATION  |  |   |
|--|--|---|
| (NAF / PAF)  |  |   |
| ACCIDENT INVOLVING<br>ALONG  | Hyundai Ioniq SHC3036S , SLU3298K<br>FRASER ROAD X NORTH BRIDGE RD | ON 14-Aug-20 23:00  |
| I / We   | TAN HONG KWANG   | (Hirer) NRIC No.: SXXXX041J   |
| and/or   |  | (Relief) NRIC No.: SXXXX041J  |
| Taxi Number  | SHC3036S   |   |
| hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):  |  |   |
| 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.  |  |   |
| 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).   |  |   |
| 3. To sign Discharge Voucher on my/our behalf.   |  |   |
| 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd". |  |   |
| Date   | 15-Aug-2020  |   |
| Name of Hirer  | TAN HONG KWANG   |   |
| Hirer NRIC   | SXXXX041J  | Signature :  |
| Address  | 435A FERNVALE RD #11-208<br>791435                                 |   |
| Contact No.  | 93889086   |   |

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3085061900

Claim No : SNM20D202909

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,490.00

DOLLARS ONE THOUSAND FOUR HUNDRED AND NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3036S

Insured Vehicle No. : SLU 3298K

Date of Loss : 14/08/2020

Place of Accident : FRASER ROAD X NORTH BRIDGE RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOH KHAR HUI

Driver Name : SHAYNE LOW YE NI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                 |              |
|-----------------|--------------|
| (1) Global Sum  | S\$ 1,490.00 |
|                 | =====        |
| TOTAL . . . . . | S\$ 1,490.00 |
|                 | =====        |

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

7/12/2020

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC3036S

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
15.08.2018

CHASSIS CODE  
KMHC851CVKU106583

INV. NO/DATE  
91521306 27.08.2020

JOB NO.  
305416977

ODOMETER READING

DATE/TIME IN  
15.08.2020 18:00

Description : 3P 14.08.2020

| S/No             | Part No. |                     | Qty       | Unit Price | %Disc | Net    |
|------------------|----------|---------------------|-----------|------------|-------|--------|
| PART REQUISITION |          |                     |           |            |       |        |
| 0001             | FNPS     | NO PLATE(S)         | 1         | 25.00      | 0.00  | 25.00  |
|                  |          |                     | SUB-TOTAL | :          |       | 25.00  |
| JOB NATURE       |          |                     |           |            |       |        |
| 0001             | PB       | PANEL BEATING       |           | 320.00     |       | 320.00 |
| 0002             | SP       | SPRAYPAINT CHARGE   |           | 200.00     |       | 200.00 |
| 0003             | L        | REVERSE SENSOR ASSY |           | 30.00      |       | 30.00  |
|                  |          |                     | SUB-TOTAL | :          |       | 550.00 |

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| 8010012     | 91521306    | 615.25 |              |
|             |             |        |              |
|             |             |        |              |

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC3036SMAKE  
HYUNDAIMODEL  
IONIQ(G2)DATE OF REG  
15.08.2018CHASSIS CODE  
RMHC851CVKU106583INV. NO/DATE  
91521306 27.08.2020JOB NO.  
305416977

ODOMETER READING

DATE/TIME IN  
15.08.2020 18:00

|                |         |        |
|----------------|---------|--------|
| Items total    |         | 575.00 |
| Add GST @      | 7.000 % | 40.25  |
| Invoice amount |         | 615.25 |

Issued by : KATHERINETAN 27.08.2020 13:36:56  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GAINS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

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**CUSTOMER'S COPY**

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| 8010012     | 91521306    | 615.25 |              |
|             |             |        |              |
|             |             |        |              |
|             |             |        |              |



Our Ref: CT20080225

Date: 27 August 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 14/08/2020 @ 23:00 hrs  
ALONG FRASER ROAD X NORTH BRIDGE RD  
INVOLVING SLU3298K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3036S** (the "Taxi"). The Taxi was hired to **TAN HONG KWANG IC NO SXXXX041J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## TP Insurer Enquiry

### ENQUIRY DETAILS

|                          |            |
|--------------------------|------------|
| Accident Date            | 14/08/2020 |
| NRIC/FIN or Co. Reg. No. |            |
| Vehicle No.              | SLU3298K   |

### Policy Details

| Req. By   | Req. Date           | Search   | Enq. Accident Date | TP Insurer                                       | Tel No.      | Period of Insurance       | Status | Action                  |
|---|---------------------|----------|--------------------|--|--------------|---------------------------|--------|-------------------------|
| Catherine Por Moy Juan<br>[ComfortDelGro Engineering Pte Ltd] | 15/08/2020<br>11:16 | SLU3298K | 14/08/2020         | China Taiping Insurance<br>(Singapore) Pte. Ltd. | 6389<br>6111 | 29/11/2019-<br>28/11/2020 |        | <a href="#">Receipt</a> |

Note:

- All submitted enquiry will be recorded and you can refer back from the History.

SLU3298K





24 November 2020

Comfort Transportation Pte Ltd  
CityCab Pte Ltd  
383 Sin Ming Drive Singapore 575717

Mainline +65 6555 1188  
Facsimile +65 6453 3183

[www.cdgtaxi.com.sg](http://www.cdgtaxi.com.sg)

Your Ref: **SHC3036S/SLU3298K/15/08/2020**

Company Registration No. 199303821R  
Company Registration No. 199502639G

Dear Sir

In reference to your query to the above subject:-

- a) Mr TAN HONG KWANG, Hirer of SHC3036S did not took float taxi during the period of : 15/08/2020 TO 19/08/2020

Thank you.

Yours sincerely,

Joyce Chia  
Senior Executive, Operation Service

Members of

**COMFORTDELGRO**



Intemedical 24 Hr Clinic  
525 Ang Mo Kio Avenue 10, #01-2407  
Singapore 560525 Tel : 69192998

## Medical Certificate

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Date : 15 Aug 2020

MC No. : 0000044502

This is to certify that :

Name : TAN HONG KWANG

NRIC : S144404IJ

is Unfit for Duty for 5 days

from 15/08/2020 to 19/08/2020 inclusive.

**Intemedical 24-Hr Clinic**  
Elk 525 Ang Mo Kio Ave 10  
#01-2407  
Singapore 560525  
Tel: 69192998

---

ONG SWEE SENG RAYMOND  
MBBS (SINGAPORE)

*\*This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.*

**ACCIDENT INVOLVING SLU 3298K AND SHC 3036S ON 14/08/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 11/13/2020 10:22 AM

To: kohkatherine17@gmail.com <kohkatherine17@gmail.com>

**Our Ref: CC3/CTI20008640/T1es3**

13 NOV 2020

**KOH KHAR HUI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 3298K AND SHC 3036S ON 14/08/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**