

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 21 August 2020 4:01 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Hwang, Shiang Yi'; assignments; SUR
Subject: RE: LKK \ CMTD2002409/SYH - SFZ3222Z & SHC4740K ACC ON 17.08.20 - Sompo Insurance
Attachments: PRELI ADVISED SHC 4740K.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SHC 4740K**
Number of days (estimated) : 3 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 18 August 2020 2:21 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)' <YeoPohsuan@smrt.com.sg>; 'Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis)' <TuckFoo@smrt.com.sg>; 'Koo Yew Chung (Auto Svcs/ARC/ARC)' <YewChung@smrt.com.sg>; 'Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis)' <nngsiuching@smrt.com.sg>; 'Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis)' <kimming.chin@smrt.com.sg>; 'Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis)' <ANGBANGKIEN@smrtlan.com.sg>; angbangkien@smrt.com.sg; 'Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)' <weisiong@smrt.com.sg>
Subject: RE: LKK \ CMTD2002409/SYH - SFZ3222Z & SHC4740K ACC ON 17.08.20 - Sompo Insurance

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 18 August, 2020 2:13 PM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrtlan.com.sg>; 'angbangkien@smrt.com.sg' <angbangkien@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>
Subject: LKK \ CMTD2002409/SYH - SFZ3222Z & SHC4740K ACC ON 17.08.20 - Sompo Insurance

Without Prejudice

Our Reference: CMTD2002409/SYH
Your Reference: SHC4740K

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg .

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to conduct the survey for **SHC4740K** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>

Sent: Tuesday, August 18, 2020 11:30 AM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>

Subject: RE: SHC4740K - Sompso Insurance

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4740K** within 48 hours according to GIA guide line, involving your insured **SFZ3222Z**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg

