

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 1 July 2021 9:29 AM
To: Vic Alpeh S. Sanghilan
Subject: RE: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Hi Vic,

We refer to the above matter.

Third party did not send in the vehicle for survey till date.

In view on the above we will process to close off the case without bill.

Shall seek for reopening if third party return.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Thursday, 17 June 2021 11:09 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Dear Asher,

Received with thanks.

We will write in to our Insured and will get back to you for an update.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 17 June 2021 10:48 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Subject: RE: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Hi Vic,

We refer to the email below.

Enclosed the email for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Thursday, 17 June 2021 10:35 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Dear Asher,

Noted with thanks.

May I check when was the last time the TP had email for this matter?

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
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We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 17 June 2021 9:17 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Subject: RE: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Hi Vic,

We refer to the email below.

Third party due to the liability dispute have yet to send in the vehicle for any survey yet.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 16 June 2021 6:24 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: MSFCIL REF: D20003283MFSH Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - D20003283MFSH) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Dear Asher,

We refer to the below email.

Please advise if TP is still pursuing the claim and if any survey done for TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Sunday, 6 September 2020 3:02 pm
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: [PROPOSED LIABILITY] Re: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - TBA) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Hi Sir,

We refer to the above matter.

Liability: 100%

Remark: B: 14 OID MOVE OUT FROM STATIONARY HIT TP

Enclosed third party video for your easy reference.

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, August 18, 2020 4:20 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: EXPRESS SETTLEMENT - Accident Involving SHC 8106R (OI : FCI - TBA) and SLL 5514X (TP : LKK REF - CC6/FCI20008634/es3) on 16/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)