## FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM8358T AND GBA7914J ON 17/08/2020

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni

Sent: Tuesday, 18 August, 2020 2:23:05 PM

Attachments: 7 2020.8.18-PRI letter to AIG for GBA7941J.pdf GIA Report of GBA7941J lodged by our Client driver.pdf

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

#### **Eric Teo Wei Hong**

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, August 18, 2020 2:20 PM

To: 'lua\_siewhui@rssolomon.com' <lua\_siewhui@rssolomon.com>

Cc: natalie\_ng@rssolomon.com; wendy\_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com> Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM8358T AND GBA7914J ON 17/08/2020

## Without Prejudice

Your Reference: RSS/2008-7690 (FIX)(PD)

Our Reference: 9814369205SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

## Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: lua siewhui@rssolomon.com < lua siewhui@rssolomon.com >

**Sent:** Tuesday, August 18, 2020 11:51 AM

To: Teo, Ericweihong < <a href="mailto:Ericweihong.Teo@aig.com">Ericweihong.Teo@aig.com</a>>

Cc: natalie ng@rssolomon.com; wendy jiang@rssolomon.com; Lim, Kok-Chong < Kok-Chong.Lim@aig.com >; Abu Kassim,

Noor Mariesa <a href="MoorMariesa.AbuKassim@aig.com">"Noor Mariesa <a href="MoorMariesa.AbuKassim@aig.com">"Noor Mariesa <a href="MoorMariesa.AbuKassim@aig.com">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKassim.">"NoorMariesa.AbuKass

<<u>Divyashni.Subramaniam@aig.com</u>>;<u>lua\_siewhui@rssolomon.com</u>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM8358T AND GBA7914J ON 17/08/2020

Dear Eric,

We thank you for your email of even date.

We write to inform that our client will be appointing its own Surveyors.

In this regard, please arrange your surveyors to contact Ms Irene Lee of Fix Auto Pte Ltd at tel no.: 6710 4077 for a pre-repair survey of our client's vehicle located at 5 Soon Lee Street #01-61 Pioneer Point Singapore 627607.

Thank you and best regards.

Lua Siew Hui | Legal Executive

#### R. S. Solomon LLC | 正氣律师事务所

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e <u>lua siewhui@rssolomon.com</u> | w <u>www.rssolomon.com</u>

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From: Teo, Ericweihong

Sent: Tue, 18 Aug 2020 03:15:49 +0000 To: lua\_siewhui@rssolomon.com

Cc: Cc: Natalie Ng, Wendy Jiang, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM8358T AND GBA7914J

ON 17/08/2020

#### Without Prejudice

Your Reference: RSS/2008-7690 (FIX)(PD)

Our Reference: 9814369205SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

# Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Lua Siew Hui < lua\_siewhui@rssolomon.com>

**Sent:** Tuesday, August 18, 2020 9:42 AM **To:** Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>>

Cc: Natalie Ng <<u>natalie ng@rssolomon.com</u>>; Wendy Jiang <<u>wendy\_jiang@rssolomon.com</u>>; Fong, Andy-SY <<u>Andy-SY.Fong@aig.com</u>>; Chin, Lee-Ying <<u>Lee-Ying.Chin@aig.com</u>>; Kaur, Baljit <<u>Baljit.Kaur@aig.com</u>>; Abu Kassim, Noor

Mariesa < NoorMariesa. AbuKassim@aig.com >

Subject: [EXTERNAL] PRE-REPAIR SURVEY - ACCIDENT INVOLVING GBA7914J & SMM8358T ON 17TH AUGUST

2020 [RSS/2008-7690 (FIX)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. GBA7914J.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SMM8358T at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair its vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

- 1. Our letter of even date; and
- 2. GIA Report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Fix Auto Pte Ltd

Address : 5 Soon Lee Street #01-61 Pioneer Point Singapore 627607

Contact : Ms Irene Lee at 6710 4077

Let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



#### R. S. Solomon LLC | 正氣律师事务所

300 Beach Road The Concourse #12-03/04 Singapore 199555 t +65 6817 7498 | f +65 6292 2665 | e <a href="mailto:lua\_siewhui@rssolomon.com">lua\_siewhui@rssolomon.com</a> | w <a href="mailto:www.rssolomon.com">www.rssolomon.com</a> | w <a href="mailto:www.rssolomon.com">w <a href="mailto:www.rssolomon.com">w <a href="mailto:www.rssolomon.com">w <a href="mailto:www.rssolomon.com">w <a href="mailto:www.rssolomon.com">w <a href="mailto:www.rssolomon.com">w <a hr

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