

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                                      | Adj Rpt                                          | Adj Submitted                              | Ins Auth'ed | Status                                                          |
|------|-------------|---------------|---------------------------------------------------|--------------------------------------------------|--------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 17 Aug 2020 |               | 18 Aug 2020 11:10<br><a href="#">Edit Adj Rpt</a> | <b>S\$0.00</b><br><a href="#">Edit Estimates</a> | <b>S\$0.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                              | Reference | Claim Details                                                                                    | Documents                            | <a href="#">Show All</a>                                   |         |             |              |            |       |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------|--------------------------------------|------------------------------------------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>                                                                                                                    |           |                                                                                                  | <a href="#">[Created by insurer]</a> |                                                            |         |             |              |            |       |
| Insured: -, Co. Reg. No.: -                                                                                                                       |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Main Claimant: <b>LOW JUN ZHE</b> , ID: S9248941H                                                                                                 |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Vehicle Reg. No.: <b>SMR1811X</b>                                                                                                                 |           | Date of Loss: 17/08/2020 10:00 - :59<br><b>[7 Months and 25 Days From LTA Reg Date (Man Yr)]</b> |                                      |                                                            |         |             |              |            |       |
| Claim Type: <b>TP / SNM20D202899/C02</b>                                                                                                          |           | Policy/Cover Note No.: DMPCSN30693719000                                                         |                                      |                                                            |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SJT5461X</b>                                                                                                       |           | Policy No. (Claimant): GA521230                                                                  |                                      |                                                            |         |             |              |            |       |
|                                                                                                                                                   |           | Excess: S\$0.00                                                                                  |                                      |                                                            |         |             |              |            |       |
| Repairer: <b>E M Solution Pte Ltd (HQ)</b> 160 Sin Ming Drive,, #03-18, Sin Ming Autocity, 575722 Sin Ming - Tel: 64560226                        |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Cecilia Low</b> - 63896530]       |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Claimant's Insurer: <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6880 4888                                                                            |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 27/08/2020]</b> |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>                                                                                                                   |           |                                                                                                  |                                      | <a href="#">View All</a> <a href="#">Compose Case Mail</a> |         |             |              |            |       |
| There are no mail for this case.                                                                                                                  |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <input type="checkbox"/>                                                                                              |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>                                    |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |
| Due Date                                                                                                                                          | Priority  | Type                                                                                             | Task Group                           | Subject                                                    | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                       |           |                                                                                                  |                                      |                                                            |         |             |              |            |       |



## Claim Documents

**\*SMR1811X (SNM20D202899/C02)**

**[SJT5461X]**

**TP**

**LOW JUN ZHE**

**Aug 17 2020 10:00AM**

**[-]**

**E M Solution Pte Ltd**

[Upload Documents](#)
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**View**
[View in Browser](#)

| Photos/Images |                 |                                   | 3 per page                                                                                     |                                                                                       |
|---------------|-----------------|-----------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail                                                                                      | Print                                                                                 |
| 1             | 01/09/20 12:05  | General View                      |  Load JPG   |    |
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| 3             | 01/09/20 12:05  | General View                      |  Load JPG   |    |
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| Photos/Images |                 |                                   | 3 per page | <input checked="" type="checkbox"/>          |
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| 44            | 01/09/20 12:05  | General View                      |            | Load JPG <input checked="" type="checkbox"/> |
| 45            | 01/09/20 12:05  | General View                      |            | Load JPG <input checked="" type="checkbox"/> |
| 46            | 01/09/20 12:06  | General View                      |            | Load JPG <input checked="" type="checkbox"/> |
| 47            | 01/09/20 12:06  | General View                      |            | Load JPG <input checked="" type="checkbox"/> |

## Linked Accident Report Documents

| Assessment Reports |                |                             | View | View in Browser                              |
|--------------------|----------------|-----------------------------|------|----------------------------------------------|
| No                 | Finalized On   | K Kim Hin Auto Pte Ltd (HQ) |      |                                              |
| 1                  | 17/08/20 22:34 | Accident Statement          |      | Load HTM <input checked="" type="checkbox"/> |

  

| Photos/Images |                |                             | 3 per page | <input checked="" type="checkbox"/>          |
|---------------|----------------|-----------------------------|------------|----------------------------------------------|
| No            | Finalized On   | K Kim Hin Auto Pte Ltd (HQ) |            |                                              |
| 1             | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
| 2             | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
| 3             | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
| 4             | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
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| 11            | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
| 12            | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |
| 13            | 17/08/20 22:31 | Accident Photo              |            | Load JPG <input checked="" type="checkbox"/> |

  

| Documentation |                |                             | 1 per page | <input checked="" type="checkbox"/>          |
|---------------|----------------|-----------------------------|------------|----------------------------------------------|
| No            | Finalized On   | K Kim Hin Auto Pte Ltd (HQ) |            |                                              |
| 1             | 17/08/20 22:28 | Sketch Plan                 |            | Load TIF <input checked="" type="checkbox"/> |
| 2             | 17/08/20 22:28 | Sketch Plan #2              |            | Load TIF <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

|                                                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b><br><div></div>                                                                    |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CS3/CTI20008597/GTF3S2**Date:** 07/09/2020**REFERENCE**

|                              |                                               |                             |                   |
|------------------------------|-----------------------------------------------|-----------------------------|-------------------|
| Handling Insurer:            | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No:                  | DMPCSN30693719000 |
| <b>Claimant Vehicle No :</b> | SMR1811X                                      | <b>Insured Vehicle No :</b> | SJT5461X          |
| Date of Loss:                | 17/08/2020                                    | Nature of Claim:            | TP                |
|                              |                                               | Claim No:                   | SNM20D202899/C02  |

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

|                             |                                      |             |                   |
|-----------------------------|--------------------------------------|-------------|-------------------|
| Reg No:                     | <b>SMR1811X</b>                      |             |                   |
| Make & Model:               | MERCEDES-BENZ C200, 1.5 M-HYBRID (A) | Engine No:  | 26491530043859    |
| Reg. Date:                  | 23/12/2019 (Man. Year: 2018)         | Chassis No: | WDD2053772F803385 |
| Colour:                     | White                                | Odometer:   | 12986 km          |
| Engine Capacity:            | 1497 cc                              |             |                   |
| Market Value/New Car Price: | N/A                                  |             |                   |
| Sum Insured (\$\$):         | <b>Market Value/New Car Price</b>    |             |                   |

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Good | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

**CONDITION OF TYRES**

|                   |                  |                  |                  |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size:  | 245/40 R18       | Rear Tyre Size:  | 245/40 R18       |
| Front Left Side:  | Bridgestone 6 mm | Rear Left Side:  | Bridgestone 6 mm |
| Front Right Side: | Bridgestone 6 mm | Rear Right Side: | Bridgestone 6 mm |

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>     | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|---------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                     | 0.00              | 0.00              | 0.00              |               |
| Miscellaneous Items       | 0.00              | 0.00              | 0.00              |               |
| Labour                    | 0.00              | 0.00              | 0.00              |               |
| Paintwork Labour          | 0.00              | 0.00              | 0.00              |               |
| Towing                    | 0.00              | 0.00              | 0.00              |               |
| <b>Nett Amount (\$\$)</b> | <b>0.00</b>       | <b>0.00</b>       | <b>0.00</b>       |               |

**INSPECTION**

|                             |            |                                                                                                               |
|-----------------------------|------------|---------------------------------------------------------------------------------------------------------------|
| Date of Assignment:         | 18/08/2020 |                                                                                                               |
| Date Inspected:             | 18/08/2020 | Inspected At: E M Solution Pte Ltd (HQ)<br>160 Sin Ming Drive,, #03-18, Sin Ming Autocity<br>Singapore 575722 |
| Estimated Period of Repair: | 5.0 days   |                                                                                                               |

**Adjuster:** XING GUO QIANG**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

9/7/2020

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

|               |                                                                                                                                                                              |                                                                       |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Reference     |                                                                                                                                                                              |                                                                       |
| Part Source:  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 07 Sep 2020)                         |
| Parts:        | 143                                                                                                                                                                          | MERCEDES-BENZ C200 1.5 M-HYBRID (A) (Catalogue:Merimen Singapore 1.0) |
| Labour:       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                                     |
| Print Code:   | (Unsubmitted, no print-code for SMR1811X)                                                                                                                                    |                                                                       |
| Validity:     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                                       |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                                       |

Recommended Parts

There are no new parts selected.

|                                               |
|-----------------------------------------------|
| Report was unsubmitted during this print-out. |
|-----------------------------------------------|

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >