

**Re: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.:
15/08/2020 LKK REF : CC4/AIG20008595/es3**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 8/21/2020 9:23 AM

To: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Friday, August 21, 2020 9:21 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020 LKK REF : CC4/AIG20008595/es3

Dear Asher,

Please kindly assist in the liability status.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 19 August 2020 4:54 PM
To: shirley.lee@mbmwheelpower.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>
Subject: RE: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020 LKK
REF : CC4/AIG20008595/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS I WAS REVERSING FROM A LOT
I SUDDENLY HEARD A SMALL BANG.
& I REALISED THERE WAS A
CAR BEHIND ME.
BECAUSE IT WAS HIT
UNDER THE FRONT.
BECAUSE HE PERSISTED THAT
I WAS WRONG & HE IT CAUSED
MASSIVE JAMMED.
I SMS HIM I HIT HIS CAR.
HE WAS A GRAB DRIVER HE TOLD
ME. AS I WAS OBSTRUCTING MANY
VEHICLES & THEY WERE HORNING AT
ME I DROVE FORWARD & HIT THE CURB.
TOO AT MY VEHICLE FRONT.

Please note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: shirley.lee@mbmwheelpower.com.sg [<mailto:shirley.lee@mbmwheelpower.com.sg>]

Sent: Wednesday, 19 August 2020 12:54 PM

To: Su Li (LKK Auto); 'Teo, Ericweihong'; Asher Sng (LKKAuto)

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'; Admin A

Subject: RE: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020 LKK
REF : CC4/AIG20008595/es3

Dear Asher,

Any update on the liability status??

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 18 August 2020 4:01 PM
To: Teo, Ericweihong <Ericweihong.Teo@ajg.com>; shirley.lee@mbmwheelpower.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@ajg.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@ajg.com>; Hor, Yinrul <Yinrul.Hor@ajg.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@ajg.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020 LKK
REF : CC4/AIG20008595/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Teo, Ericweihong
Sent: Tue, 18 Aug 2020 06:41:54 +0000
To: Summer Lee (LKK Auto), admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020

Hi LKK,

Kindly assist on this.
Thank you.

Regards,
Eric Teo Wei Hong
AIG

Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Tuesday, August 18, 2020 9:56 AM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: danny.ong@mbmwheelpower.com.sg; gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3443H AND SMM1353C ON 15/08/2020

Dear Eric,
Can help to advise on the liability status.
Thank you.

Best Regards,
Lee Shirley | Claims Advisor

Error! Filename not specified.
T 6262 8888 | **F** 6250 9015 | **M** 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: Teo, Ericweihong
Sent: Mon, 17 Aug 2020 10:01:45 +0000
To: shirley.lee@mbmwheelpower.com.sg
Cc: danny.ong@mbmwheelpower.com.sg, gary.wong@mbmwheelpower.com.sg, eryx.tan@mbmwheelpower.com.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3443H AND SMM1353C ON 15/08/2020

Without Prejudice

Your Reference: SMM1353C

Our Reference : SMN3443H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Monday, August 17, 2020 3:41 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; gary.wong@mbmwheelpower.com.sg; eryx.tan@mbmwheelpower.com.sg

Subject: [EXTERNAL] Accident Involving SMM1353C and SMN3443H along Bukit Batok Street 31 on 15/08/2020 at 20:45hrs

This message is from an external sender; be cautious with links and attachments.

Dear All

Appreciate if you can advise us on the liability status first for the below loss and do not arrange for a pre-survey.

Kindly refer to the attached GIA report and Estimate (will submit shortly).

Our Client's Vehicle Number:	SMM1353C
AIG Vehicle Number:	SMN3443H
Date/Time of Loss:	15/08/2020 20:45hrs

Thank you.

Best Regards,
Lee Shirley | Claims Advisor

Error! Filename not specified.

T 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

MailScanner has detected a possible fraud attempt from "urldefense.proofpoint.com" claiming to be www.mbmwheelpower.com.sg

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From: Teo, Ericweihong [<mailto:Ericweihong.Teo@aig.com>]

Sent: Tuesday, 18 August 2020 2:42 PM

To: Admin-D (LKKAuto); Admin A; assignments

Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION REQUEST – SMM1353C vs SMN3443H (OI) on D.O.A.: 15/08/2020



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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมัน
ให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려
면 첨부 파일을 엽니다.

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membuka attachment.

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