

8576 / Tika<sup>3</sup>

# COMFORTDELGRO ENGINEERING

Our Ref : T 0820 / SHA3399E /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 27-Aug-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING OUR TAXI SHA3399E YOUR INSURED SMU1144Y  
AND OTHER SLK1535S ON 16-Aug-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA3399E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMU1144Y we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	5,084.83
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$	375.57
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	5,462.40

#### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	<b>5,702.40</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMU1144Y
- c) GIA / Police report/s of : SHA3399E
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s
  - ( ) PIR
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

#### Workshops

##### Braddell

205 Braddell Road  
Singapore 579701

##### Loyang

59 Loyang Drive  
Singapore 508969

##### Sin Ming

383 Sin Ming Drive  
Singapore 575717

##### Pandan

45 Pandan Road  
Singapore 609286

##### Ubi

320 Ubi Road 3  
Singapore 408649

##### Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

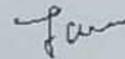
**ACCIDENT INVOLVING Hyundai Ioniq SHA3399E , SMU1144Y , ... ON 16-Aug-20 16:15  
ALONG YIO CHU KANG LINK**I / We **TAN GEOK SENG** (Hirer) NRIC No.: **SXXXX603J**and/or (Relief) NRIC No.: **SXXXX603J**Taxi Number **SHA3399E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Aug-2020**Name of Hirer **TAN GEOK SENG**Hirer NRIC **SXXXX603J**

Signature :

Address **116 LORONG 2 TOA PAYOH #10-168  
310116**Contact No. **83681462**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 5,600.00** (Global Sum) for vehicle no. **SHA 3399E** that was damaged pursuant to the accident which occurred on **16/08/2020** (date) along **YIO CHU KANG LINK** (location) involving vehicle no/s **SMU 1144Y**.

This is pursuant to the inspection conducted on **17/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 3399E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 3399E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8<sup>th</sup> (day) of December (month) 2020 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
19 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**Workshops**

A member of **COMFORTDELGRO**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

**VEHICLE NO**  
SHA3399E

**INV. NO/DATE**  
91521449 28.08.2020

**MAKE**  
HYUNDAI

**JOB NO.**  
305416978

**MODEL**  
IONIQ(G2)

**ODOMETER READING**

CONTACT NO: 64193000 3225094

**DATE OF REG**  
01.08.2019

**DATE/TIME IN**  
17.08.2020 08:40

Description : 3P 16.08.2020

**CHASSIS CODE**  
KMHC851CVKU165014

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0004	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0005	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0006	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0007	04-01-0104-2544	IONIQVC CAP-RR HOOK	1	98.80	20.00	79.04
0008	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0009	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521449	5,084.83	

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

VEHICLE NO  
SHA3399E INV. NO/DATE  
91521449 28.08.2020

MAKE  
HYUNDAI JOB NO.  
305416978

CONTACT NO: 64193000 3225094

MODEL  
IONIQ(G2) ODOMETER READING

DATE OF REG  
01.08.2019 DATE/TIME IN  
17.08.2020 08:40

CHASSIS CODE  
KMH851CVKU165014

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-2256	IONIQC PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0011	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
0012	04-01-0104-2288	IONIQC BEAM-RR BUMPER	1	294.80	20.00	235.84
0013	04-01-0104-3819	IONIQC STAY-RR BUMPER LH	1	138.10	20.00	110.48
0014	04-01-0104-2370	IONIQC LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
SUB-TOTAL						3,604.58

**JOB NATURE**

0001	PB	PANEL BEATING		640.00		640.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
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**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521449	5,084.83	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010004  
**AIG ASIA PACIFIC INSURANCE PTE LTD**  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

**VEHICLE NO**  
SHA3399E

**INV. NO/DATE**  
91521449 28.08.2020

**MAKE**  
HYUNDAI

**JOB NO.**  
305416978

**MODEL**  
IONIQ(G2)

**ODOMETER READING**

**DATE OF REG**  
01.08.2019

**DATE/TIME IN**  
17.08.2020 08:40

**CHASSIS CODE**  
KMHC851CVKU165014

CONTACT NO: 64193000 3225094

S/No	Part No.	Qty	Unit Price	%Disc	Net
0005	L REVERSE SENSOR ASSY		30.00		30.00
0006	L HYUNDAI BUMPER COVER CLIP REAR		17.60		17.60
<b>SUB-TOTAL</b>				:	<b>1,147.60</b>

Items total	4,752.18
Add GST @ 7.000 %	332.65
<b>Invoice amount</b>	<b>5,084.83</b>

Issued by : KATHERINETAN 28.08.2020 11:17:15  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521449	5,084.83	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT20080237

Date: 28 August 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    16/08/2020 @ 16:15 hrs  
ALONG                            YIO CHU KANG LINK  
INVOLVING                    SMU1144Y, SLK1535S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3399E** (the "Taxi"). The Taxi was hired to **TAN GEOK SENG IC NO SXXXX603J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## TP Insurer Enquiry

### ENQUIRY DETAILS

Accident Date	16/08/2020	
NRIC/FIN or Co. Reg. No.		
Vehicle No.	SMU1144Y	

### Policy Details

Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
Janet Lim Siang Gek [ComfortDelGro Engineering Pte Ltd]	17/08/2020 09:57	SMU1144Y	16/08/2020	AIG Asia Pacific Insurance Pte. Ltd.	65-6419-3000	29/07/2020-28/07/2021		<a href="#">Receipt</a>

Note:

- All submitted enquiry will be recorded and you can refer back from the History.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-095470

Date of Request: 17/08/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 17/08/2020  
Enquiry By Janet Lim Siang Gek  
TP Vehicle No. SMU1144Y  
Accident Date 16/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque

## TP Insurer Enquiry

### ENQUIRY DETAILS

Accident Date	16/08/2020
NRIC/FIN or Co. Reg. No.	
Vehicle No.	SMU1144Y

### Policy Details

Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
Janet Lim Siang Gek [ComfortDelGro Engineering Pte Ltd]	17/08/2020 09:57	SMU1144Y	16/08/2020	AIG Asia Pacific Insurance Pte. Ltd.	65-6419- 3000	29/07/2020- 28/07/2021		<a href="#">Receipt</a>

**Note:**

- All submitted enquiry will be recorded and you can refer back from the History.

SHA 3399E

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** 30 September 2020 11:40 AM  
**To:** 'KEN1990MIRACLE@GMAIL.COM'  
**Cc:** Admin A  
**Subject:** ACCIDENT BETWEEN SMU1144Y & SHA3399E /OTHERS ON 16/08/2020 ALONG/AT YIO CHU KANG RD OUTSIDE SERANGOON STADIUM

Our Ref: CC4/AIG20008576/T1ka3

**TAN GUO WEI**  
**[POLICY HOLDER]**

Dear Sir/ Madam,

### **ACCIDENT BETWEEN SMU1144Y & SHA3399E /OTHERS ON 16/08/2020 ALONG/AT YIO CHU KANG ROAD OUTSIDE SERANGOON STADIUM**

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call/e-mail us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SHA3399E (9546833574SG)**  
**[SMU1144Y]**

TP

COMFORT TRANSPORTATION PTE LTD

Aug 16 2020 4:00PM

[TAN GUO WEI]

ComfortDeIGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 12/11/2020 10:20 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5612.40) - SHA3399E - Claim Handler: MdNoor, Norsiah

Approved:5612.40.